

CHOUPIE ELIAKIM MICHAEL

Marital Status: Married

Nationality: Cameroon

Visa Status: Residence Visa

Languages: French and English (fluent written as spoken)

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SATWA – DUBAI, UAE.



WAITER(GOOD FRENCH-SPEAKING)

OBJECTIVES

Seeking a **WAITER** position in your company to, become the face of a company that allows me to use my customer service related skills. Highly motivated, dynamic and enthusiastic I have a passion for meeting and taking care of people from reception to the boardroom. Possessing excellent written and oral communication skills in both English and French, I can work under pressure and give good results. Michael can work in multicultural environment with an ability to learn fast and he is immediately available to serve anywhere.

EDUCATION

- **2012 Sales and marketing :** FUSION TELECOM DOUALA CAMEROON
- **2003 – 2004 :** GCE Ordinary Level

EXPERIENCE

DUBAI EXPERIENCE:

Feb. 2019 to Present: CAPTAIN WAITER at SOFITEL DUBAI DOWNTOWN, WAKAME RESTAURANT (Contemporary Mixt Asian Cuisine).

Dec. 2017 – Dec. 2018: WAITER at DUBAI MARINE BEACH RESORT & SPA, FRAME CLUB Jumeirah 1.

2016 – 2017: JUNIOR WAITER / FOOD RUNNER KIZA REST. DIFC, DUBAI

2015 – 2016: COMMIS CHEF/ KITCHEN HELPER KIZA RESTAURANT DIFC, DUBAI, UAE

Key Responsibilities:

- Disseminating details through phone, fax and email.
- Greet and inform visitors.
- Answering and forwarding phone call, and taking messages.
- Providing details to phone callers, and office visitors.

- Collecting and distributing couriers or packages among workers and starting and searching messages.
- Training new personnel regarding the workplace office responsibilities, when needed.
- Knowledge of office and management techniques.
- Knowledge of customer service methods and concepts.
- Cleaning office and serving drinks.

FRENCH CAFÉ (Yaoundé-Cameroon)

Duration: September 2012- January 2014

Position: Waiter

Key Responsibilities:

- Meet and greet customers, check reservations and showing them their tables.
- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Collect payments from customers.
- Write patron's food orders on order slips memorize orders or inter orders into computers for transmittal to kitchen staff.
- Prepare checks that itemize and total meal costs and sales.
- Take orders from patrons for food or beverages.
- Serve food or beverages to patrons and prepare or serve specialty dishes at tables as required.
- Present menus to patrons and answer questions about menu items, making recommendations upon request.
- Clean tables or counters after patrons have finished dining.
- Prepare hot, cold and mixed drinks for patrons.

SKILLS

- Good memory and keep smiling.
- Good communication Skills, English and French (well written as spoken)
- Customer service and sales experience.
- Health and safety knowledge.
- Large events experience.
- Excellent time-management skills.
- Well groomed, athletic and good physical condition.
- Multi-task and team working spirit.
- Internet, Social media
- I.T software basic
- Excel, word etc...