



Ibrahim Fathi Ibrahim

Customer Service representative



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Abu Dhabi, UAE

Career Objective

Visa: I have UAE residence

Expire in(may,2023)

Obtain a position as customer service representative to work in a company that promotes quality, services and provides the opportunity to meet and exceed assigned tasks and goals.

Education

BSc. Scinence Agriculture , Faculty of Agricultural Sep. 2013 – Jun 2018

- Zagazig University.
- Graduation Project Grade: Excellent.

Experience & Training

- Cashier at Mansour chivorle Jun. 2018 – Jul. 2019
- Customer service representative at for marketing Company based in Mansoura city Egypt. Jul. 2019 – Nov.2020
- TASHIL center in Sharjah (training as customer service and call center) Feb.2021

Languages

- Arabic (native)
- English (Fluent)
- French (Intermediate)

Computer Programs

- Office Programs.
- AUTOCAD Program.

Interpersonal Skills

- Highly energized with positive attitude.
- Customer excellence oriented.
- Able to talk in convincingly way.
- Able to adapt to changing circumstances.
- Committed to work and Self-Motivated

Courses and Online Certificates

- Business English online course.
- Human Resources Development Training program.
- English for business and entrepreneurship - university of Pennsylvania.

References

- References are available upon requests.