

# Ahmed Abdelmoneim Hemida

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Nationality Egyptian



Position Desired : **SALES ASSOCIATE**

## Career Summary

- \* With Strong Personality, I have a great relationship with my colleagues and customers as well, delivering our customers the same quality of service all the time to ensure customer satisfaction is met. Working under pressure, has a team spirit willing to get my hand dirty to make sure job is done, customers is my priority and delighting them is the target.
- \* Up Sale is very important in the Business, first to increase our sales and to achieve my personal target.
- \* Weakness , work paper since it is not a part of my responsibilities, but I am willing to learn to develop my career

## Job Profile

- \* Welcomed each customers to the store and offered help as needed.
- \* Interacting with customers, offering information about products.
- \* Assisted customers, including bringing the merchandise in different sizes and offering outfit suggestion
- \* Recommended, selected and helped locate merchandise based on customers needs and desires.
- \* Provided excellent customer service while on the selling floor, fitting room and front end.
- \* Arranged the cash register, including customer returns.
- \* Handled all complaints and returns.
- \* Listen to Customers carefully to understand the issue , showing the interest on assisting them
- \* Stocked and replenished merchandise when necessary.
- \* Maintaining the store area clean and organized, receiving merchandise, displaying fashion items .

## Employment History

- \* Currently working in Altayer Group

***Priceless:*** April 2019

**Current Position : Sales Associate**

- \* Altayer Group

***Almaz ( my mumu ) Restaurant : 2015 - 2019***

**Position : Waiter / Sisha Man**

- \* provides excellent customer service and give my Customer a pleasure dining experience and want to come back time and again.

\* My Responsibilities includes :

- \* Taking Orders
- \* Seating customers to their tables
- \* Explaining the menu and specials to the customers
- \* Serving food
- \* Cleaning tables
- \* Providing good customer service
- \* Providing recommendations

## Skills & Competencies

- \* Customer Focus
- \* Pro Active and go getter.
- \* Agile Learner
- \* Communication and Corresponding Skills
- \* Self Motivated , with good interpersonal and communication skills.
- \* Ability to take responsibility and initiative .work as a team member.
- \* Commitment and delivering the desired requirements.
- \* Hardworking , flexible and energetic.

## Educational Background

- \* School Leaving Certificate

## Computer Literacy

- \* MS Office : Emails, MS Word , Power Point , MS Excel

## Hobbies & Interest

- \* Cooking / Sports ( football )

## Language

- \* Arabic ● ● ● ● ● ●
- \* English ● ● ● ● ● ●