

Ahmed Abdelmoneim Hemida

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Nationality Egyptian



Position Desired : **SALES ASSOCIATE**

Career Summary

- * With Strong Personality, I have a great relationship with my colleagues and customers as well, delivering our customers the same quality of service all the time to ensure customer satisfaction is met. Working under pressure, has a team spirit willing to get my hand dirty to make sure job is done, customers is my priority and delighting them is the target.
- * Up Sale is very important in the Business, first to increase our sales and to achieve my personal target.
- * Weakness , work paper since it is not a part of my responsibilities, but I am willing to learn to develop my career

Job Profile

- * Welcomed each customers to the store and offered help as needed.
- * Interacting with customers, offering information about products.
- * Assisted customers, including bringing the merchandise in different sizes and offering outfit suggestion
- * Recommended, selected and helped locate merchandise based on customers needs and desires.
- * Provided excellent customer service while on the selling floor, fitting room and front end.
- * Arranged the cash register, including customer returns.
- * Handled all complaints and returns.
- * Listen to Customers carefully to understand the issue , showing the interest on assisting them
- * Stocked and replenished merchandise when necessary.
- * Maintaining the store area clean and organized, receiving merchandise, displaying fashion items .

Employment History

- * Currently working in Altayer Group

Priceless: April 2019

Current Position : Sales Associate

- * Altayer Group

Almaz (my mumu) Restaurant : 2015 - 2019

Position : Waiter / Sisha Man

- * provides excellent customer service and give my Customer a pleasure dining experience and want to come back time and again.

* My Responsibilities includes :

- * Taking Orders
- * Seating customers to their tables
- * Explaining the menu and specials to the customers
- * Serving food
- * Cleaning tables
- * Providing good customer service
- * Providing recommendations

Skills & Competencies

- * Customer Focus
- * Pro Active and go getter.
- * Agile Learner
- * Communication and Corresponding Skills
- * Self Motivated , with good interpersonal and communication skills.
- * Ability to take responsibility and initiative .work as a team member.
- * Commitment and delivering the desired requirements.
- * Hardworking , flexible and energetic.

Educational Background

- * School Leaving Certificate

Computer Literacy

- * MS Office : Emails, MS Word , Power Point , MS Excel

Hobbies & Interest

- * Cooking / Sports (football)

Language

- * Arabic ●●●●●●
- * English ●●●●●●