

Anu Naveen

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CAREER OBJECTIVE

Seeking a position as a software professional to utilize my skills and abilities in a challenging environment that offers professional growth while being resourceful, innovative and flexible.

PROFFESIONAL SUMMARY

- Specialist in Business Analyst with 4+ years of experience in analyzing systems, locating problems, and identifying solutions.
- Collaborates effectively with cross-functioning departments to develop and implement high quality software packages.
- Understanding change orders, change requests or new requirements from the onshore client team and building system side logic for the developers.
- Building complex database queries to analyze data with KL SQL Understanding, analyzing and streamlining test requirements.
- Experienced in Test plans and Test Cases and QA implementation in all phases of Software Development Life Cycle (SDLC).
- Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- Engage client to gather software requirements/business rules, and ensure alignment with development teams
- Create and maintain business requirement specification documents like BRD, Test plans and Test Cases.
- Experience in Test management tools like KLG Tools, KLSQL, PLSQL, TFS.
- Proficient knowledge in Structured query language (SQL) database and related queries, MSOffice, MS Excel and Macro's.
- Proven success in Web testing, Regression testing, Unit testing and Mobile Application testing.
- Expert knowledge software testing protocols. Completes thorough quality assurance evaluations of team members to ensure high quality work is maintained and organized multi-tasker with excellent communication skills.
- Demonstrated ability to write test cases, create test plans, and identify use cases.
- Handled system and requirement updates for my client **Fiserv** and worked upon ACA (Affordable care act) implementation project for Fiserv.
- Effectively communicate with the Client point of contact and the development team to get the requirements implemented as Business Requirement Document/Technical specification document.

WORK EXPERIENCE

Company Name	Position
Deriv DMCC Dubai (Nov 2021- Present)	Business Analyst
Conduent Business Services (Nov 2017- June 2021)	Senior Business Analyst

Senior Business Analyst

Deriv DMCC/Dubai. Nov 2021- Present

- As a part of the project management team define the project requirements and specifications
- Maintain BRDs and functional requirement documents for all requirements.
- Managing Deriv mobile apps and website (Deriv Go, Deriv X, Deriv P2P)
- Analysis on metabase reports
- Creating dashboards in Tableau and Metabase.
- User flow diagrams and Use case mapping using Miro.
- Conducting Walk through for each upcoming feature with the stakeholders and product team.
- Maintain documentation for all Deriv products.
- Communicating test scenarios with QA team.
- Communicating requirements with FE and Mobile app team.
- Overall support and managing of web application and mobile technologies, serve on a scrum team and manage ad-hoc projects.
- Creating detailed business analysis, outlining problems, opportunities and solutions for business.
- Defining business requirements and reporting them back to stakeholders.

Senior Business Analyst

Conduent Business Services/Kochi, Kerala, India/Nov 2017- June2021

- Identify and reconcile errors in client data to ensure accurate business requirements.
- Draft and maintain business requirements and align them with functional and technical requirements.
- Involved in every aspect of the project life cycle, including disclosure analyzing, query preparation, creating work plans, search report preparation.
- Create and maintain business requirement specification documents like BRD, Test plans and Test Cases.
- Performed Web testing, Smoke testing, unit testing and Regression Testing.
- Draft and maintain business requirements and align them with functional and technical requirements.

- Investigated operating parameters by conducting load tests on systems.
- Completed consistent manual tests of test cases and updated results.
- Wrote effective and concise testing plans and Test Cases for projects.
- Experience in Test management tools like KLG Tools, KLSQL, PLSQL, TFS and Proficient knowledge in SQL database and related queries, MSOffice, MS Excel and Macro's.
- Detected defects and issues on Mobile Application and performed corrective measures.
- Prepared technical specification documents and automated test process like batch, calc, events etc.
- Understanding and analyzing test requirements Build documentations.
- Defects analysis and resolution and maintaining database defect tracking using JIRA and TFS.
- Maintenance, performing timely updates Mentoring and training delivery

ACADEMIC BACKGROUND

Bachelor of Technology in Information Technology (B. Tech), Anna University, Chennai

TECHNICAL SKILLS

- Structured query language (SQL), PL SQL, Software Development Life Cycle (SDLC), Microsoft Word, Microsoft Excel, and TFS.

PERSONAL DETAILS

Date of Birth & Age : 21st Jul 1995, Age: 26 Gender
: Female
Nationality : Indian
Passport No. : R6360440
Visa status: : Resident Visa
Known languages : English, Malayalam, Tamil, Hindi

DECLARATION

I hereby declare that the information furnished above is correct to the best of my knowledge.

Anu Naveen

Place: Dubai

Date: