



CHRISTIAN RODRIGUEZ

SENIOR SYSTEM ANALYST | PROJECT MANAGER

ABOUT ME

Skilled professional with more than 18 years of experience in arts, technology and managing multiple System Development, server and Network Administration Projects. With strong leadership, communication and organizational skills and ability to implement technology-based solutions for business improvement.

WORK EXPERIENCE

SENIOR SYSTEM ANALYST | PROJECT MANAGER

Aqary International Group - 2023 to Present

Handling a team of 25 developers across different teams involves a multifaceted approach that includes effective communication, project coordination, technical expertise, and leadership skills.

Team Communication and Collaboration:

- Establish regular team meetings to discuss project updates, address concerns, and foster collaboration.
- Utilize collaboration to facilitate communication among team members.
- Encourage an open and transparent communication culture to ensure that everyone is on the same page.

Analysis for Additional Modules:

- Work closely with stakeholders to gather requirements for additional modules.
- Conduct thorough analysis, including feasibility studies and impact assessments.
- Collaborate with the development teams to ensure a clear understanding of the new requirements.

UML and ERD Design:

- Create detailed UML diagrams to visualize the system architecture, including class diagrams, sequence diagrams, and use case diagrams.
- Develop Entity-Relationship Diagrams (ERDs) for database design.
- Share these design documents with the development teams for feedback, clarification and implementation.

DevOps Azure Management:

- Implement and manage Azure DevOps for continuous integration and delivery.
- Set up pipelines for automated testing, deployment, and monitoring.
- Monitor the Azure environment for performance, security, and scalability.

Solution for Glitches and Bugs:

- Establish a robust bug tracking system and prioritize issues based on their impact on the project.
- Work closely with the development teams to identify root causes and implement solutions.
- Conduct regular code reviews to catch and address potential issues early in the development process.

Project Coordination:

- Ensure alignment between development teams and stakeholders regarding project goals and priorities.
- Using Azure DevOps to track progress and manage tasks.
- Foster a collaborative environment that encourages knowledge sharing and cross-team cooperation.

Conducting Azure DevOps Training:

- Develop and conduct training sessions for the development teams on Azure DevOps best practices.
- Provide hands-on guidance for setting up pipelines, managing repositories, and using other Azure DevOps features.

CONTACT DETAILS

+971 55 787 9656
creenx.rodriguez@gmail.com
Abu Dhabi, United Arab Emirates

EDUCATION

BS Computer Science

Philippine Christian University
1999 to 2003

Secondary

Parañaque National High School
1991 to 1995

Primary

San Agustin Elementary School
1991 to 1995

CERTIFICATIONS

Project Management Professional

Shaw Academy
September 2020

Sharepoint Setup and Administration - 10174B

Royal Commission, Yanbu, KSA
November 2013

IBM xPage Development

IBM Training Center
April 2012

Cisco Certified Network Associate

Prime Academy
June 2010

TECHNICAL SKILLS

Project Management

System Analysis

Web Development

System and Network Infrastructure

Database Management & Scripting

PROGRAMMING SKILLS

Backend Development (C#.Net)

Client Side (React, Vue, Angular)

Mobile (Flutter & React Native)

Arduino & Other Machine Languages

Other Programming Languages

SOFT SKILLS

Leadership

Problem Solving

Planning

Conflict Resolution

Delegation

HOBBIES



WORK EXPERIENCE

IT OFFICER | GRAPHIC ARTIST

Prestige Gateway - 2023

Managing and maintaining the organization's information technology infrastructure. Providing technical support to end-users, and implementing IT policies and procedures.

Developed In-House ERP System:

- Design, develop, and implement ERP solutions to meet organizational needs using .Net Core + Angular.
- Code, test, debug, and deploy ERP modules and applications.
- Implement and maintain security protocols to safeguard ERP data.
- Ensure ERP systems comply with industry standards and regulatory requirements.

Network Administration:

- Maintain and administer computer networks, including hardware, software, and communication systems.
- Troubleshoot network issues and ensure a secure and efficient network environment.
- Implement and manage network security protocols and procedures.

System Administration:

- Oversee the installation, configuration, and maintenance of operating systems and software applications.
- Monitor system performance and troubleshoot issues promptly.
- Conduct regular system updates and upgrades.

Graphic Designing:

- Develop creative concepts and ideas for various design projects.
- Create visually engaging graphics, illustrations, and layouts for print and digital media.
- Contribute to the development and maintenance of brand identities.
- Ensure consistency in design elements across different platforms and materials.
- Design marketing collateral such as brochures, posters, banners, and advertisements.
- Create graphics for websites, social media, and other digital platforms.
- Prepare files for print production, ensuring high-quality output.

WEB & MOBILE APPLICATION DEVELOPER | BLOCKCHAIN DEVELOPER

Go Digital Marketing LLC | Multiverse Technologies LLC - 2021 to 2022

Developed multiple Web and Application Projects.

CRM Development:

- Design and develop features, modules, and functionalities for the CRM application using .Net Core + Angular.
- Write efficient, scalable, and maintainable code using appropriate technologies and best practices.
- Ensure the application meets high standards of usability, security, and performance.
- Integrate the CRM application with Facebook Business, Whatsapp, 3rd party Lead generating platforms and ensuring seamless data flow.
- Collaborate with other departments to understand integration needs and requirements.

Multiple Websites Development:

- <https://www.godigitalmarketing.ae>
- <https://www.multiversetech.ae>
- <https://www.iconclinic.ae>
- <https://www.reyadahomecare.ae>
- <https://www.skills-hub.ae>

Network Administration:

- Maintain and administer computer networks, including hardware, software, and communication systems in compliance with AHICS Audit standards which got 89% from 37% from it's previous audit rate.
- Troubleshoot network issues and ensure a secure and efficient network environment.
- Implement and manage network security protocols and procedures.

System Administration:

- Oversee the installation, configuration, and maintenance of operating systems and software applications.
- Monitor system performance and troubleshoot issues promptly.
- Conduct regular system updates and upgrades.

PERSONAL INFORMATION

Date of Birth : November 24, 1978
Nationality : Filipino
Father's Name : Mario A. Rodriguez Sr.
Mother's Name : Anghelica N. Rodriguez
Dependents : 4
Passport Number : P7403344B
Issued Date : August 13, 2021
Expiry Date : August 12, 2031

Skilled professional with more than 18 years of experience in arts, technology and managing multiple System Development, server and Network Administration Projects. With strong leadership, communication and organizational skills and ability to implement technology-based solutions for business improvement.

WORK EXPERIENCE

IT MANAGER

Vertex Digital Technologies Inc. - 2021

Handling and managing Development Team, Technical Support Team and System Administration

Strategic Planning:

- Developed and implement the organization's IT strategy in alignment with overall business objectives.
- Evaluate and recommend technology solutions that enhance business efficiency and effectiveness.

Team Leadership:

- Lead and manage a team of IT professionals, including system administrators, developers, and support staff.
- Foster a positive and collaborative work environment, promoting skill development and team cohesion.

Infrastructure Management:

- Oversee the maintenance and optimization of IT infrastructure, including networks, servers, and storage systems.
- Ensure the availability, security, and scalability of IT systems.

Project Management:

- Plan, execute, and oversee IT projects from initiation to completion, ensuring deadlines and budgets are met.
- Coordinate with various departments to understand project requirements and deliver solutions accordingly.

Security and Compliance:

- Implement and enforce IT security policies and procedures to safeguard organizational data.
- Ensure compliance with industry regulations and standards.

Vendor Management:

- Evaluate, negotiate, and manage relationships with IT vendors and service providers.
- Oversee the procurement of hardware, software, and services.

Budgeting and Cost Management:

- Developed and managed IT budget, ensuring cost-effective use of resources.
- Identify opportunities for cost savings and optimization.

Technology Trends:

- Stay abreast of emerging technologies and trends, assessing their potential for application within the organization.
- Make recommendations for technology adoption or upgrades.

SENIOR BACKEND DEVELOPER

GenX Media and Multimedia Entertainment Inc. - 2020 - 2021

Backend Development:

- Design, develop, test, and maintain efficient, reusable, and reliable backend code.
- Implement server-side logic, data structures, and algorithms to support application features.

API Development:

- Develop and maintain RESTful APIs for seamless communication between the frontend and backend systems.
- Ensure high performance and responsiveness of APIs.

Database Management:

- Design and optimize database schemas for various applications.
- Implement data storage solutions and integration with multiple databases.

Scalability and Performance:

- Collaborate with the infrastructure team to ensure the backend infrastructure is scalable, secure, and performs optimally.
- Identify and address performance bottlenecks.

Security:

- Implement and maintain security measures to protect data and backend systems.
- Stay informed about security vulnerabilities and best practices.

WORK EXPERIENCE

IT MANAGER

Snapcash Lending Inc. - 2019 to 2020

Handling and managing Development Team, Technical Support Team and System Administration

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IT DEPARTMENT HEAD

Y Hotels and Resorts Group Inc. - 2017 - 2019

Providing strategic Leadership direction, direction, and oversight to the organization's information technology functions. This role involves managing a team of IT professionals, developing IT strategies, and ensuring the effective and secure operation of all technology systems.

Leadership and Strategy:

- Develop and communicate the IT vision, mission, and strategy aligned with overall organizational goals.
- Provide strong leadership to the IT team, fostering a collaborative and innovative work environment.

Team Management:

- Recruit, train, mentor, and lead a high-performing IT team.
- Encourage professional development and skill-building among team members.

Strategic Planning:

- Develop and implement IT strategies and policies that align with organizational objectives.
- Evaluate and recommend technology solutions to enhance operational efficiency.

Budgeting and Resource Management:

- Develop and manage the IT budget, ensuring optimal utilization of resources.
- Identify opportunities for cost savings and efficiency improvements.

WORK EXPERIENCE

Project Management:

- Oversee the planning and execution of IT projects, ensuring they are delivered on time and within budget.
- Collaborate with stakeholders to understand project requirements and objectives.

Security and Compliance:

- Implement and enforce IT security policies and procedures to safeguard organizational data.
- Ensure compliance with industry regulations and standards.

Vendor Management:

- Evaluate, negotiate, and manage relationships with IT vendors and service providers.
- Oversee the procurement of hardware, software, and services.

Infrastructure Management:

- Ensure the availability, security, and scalability of IT infrastructure, including networks, servers, and storage systems.
- Implement disaster recovery and business continuity plans.

User Support:

- Oversee IT support services, ensuring timely and effective resolution of user issues.
- Foster a customer-centric approach to IT support.

Technology Trends:

- Stay abreast of emerging technologies and trends, assessing their potential for application within the organization.
- Make recommendations for technology adoption or upgrades.

Reporting and Documentations:

- Generate regular reports on IT performance, projects, and key metrics for management.
- Ensure accurate documentation of IT systems, processes, and configurations.

SENIOR WEB APPLICATION DEVELOPER

99 Technologies Inc. - 2016 to 2017

Providing a key contribution on designing, developing, and maintaining web applications. This role involves working closely with cross-functional teams to bring creative ideas to life, ensuring the scalability, performance, and usability of web solutions.

Fullstack Development:

- Develop and maintain end-to-end web applications, including frontend, backend, and database components.
- Implement responsive and visually appealing user interfaces.

Collaboration:

- Collaborate with UX/UI designers, product managers, and other stakeholders to understand project requirements.
- Work closely with frontend and backend developers to integrate and implement web solutions.

Architecture and Design:

- Design scalable and maintainable software architecture for web applications.
- Ensure code quality, reusability, and adherence to coding standards.

Backend Development:

- Design, develop, and maintain server-side logic and databases.
- Implement APIs and integrate with external services.

Frontend Development:

- Develop interactive and dynamic user interfaces using modern frontend technologies using React, Angular and Vue.
- Ensure cross-browser compatibility and optimize web application performance.

Security:

- Implement security best practices to protect web applications from common vulnerabilities.
- Stay informed about security updates and industry best practices.

Performance and Optimization:

- Identify and address performance bottlenecks in both frontend and backend components.
- Optimize web applications for speed and responsiveness.

WORK EXPERIENCE

SENIOR PRODUCT ENGINEER

Magna Ikya Infotech Inc. - 2015 to 2016

Key player in the development and enhancement of innovative products. This role involves taking a leading role in product design, collaborating with cross-functional teams, and leveraging technical expertise to bring high-quality application to market.

Product Design and Development :

- Lead the design and development of new application, ensuring they meet user needs and business objectives.
- Utilize technical expertise to contribute to the architecture and design of complex systems.

Cross-Functional Collaboration:

- Collaborate closely with project managers, designers, and other engineers to translate product requirements into technical specifications.
- Work with multidisciplinary teams to align technical solutions with overall product strategies.

Prototyping and Testing:

- Build prototypes and proof-of-concept models to validate design concepts.
- Conduct testing and iterate on product designs based on user feedback and performance evaluations.

Technical Leadership:

- Provide technical leadership within the development team, guiding less experienced developers.
- Mentor team members, encouraging skill development and knowledge sharing.

Quality Assurance:

- Implement and maintain robust testing processes to ensure application quality.
- Collaborate with QA teams to identify and address potential issues.

Documentation:

- Implement security best practices to protect web applications from common vulnerabilities.
- Stay informed about security updates and industry best practices.

Scalability and Performance Optimization:

- Design application with scalability in mind, considering potential growth and usage patterns.
- Optimize application for performance and responsiveness.

Continuous Improvement:

- Stay updated on industry trends, emerging technologies, and best practices.
- Contribute to a culture of continuous improvement within the development team.

Deployment and Support:

- Oversee the deployment of products, ensuring a smooth transition from development to production.
- Provide technical support and troubleshooting assistance when necessary.

SENIOR SYSTEM ANALYST

Royal Commission for Yanbu Medical Center KSA - 2012 to 2015

Plays a crucial role in understanding and translating business needs into effective technology solutions. This role involves analyzing existing systems, designing new processes, and collaborating with various stakeholders to ensure the efficient and effective utilization of information systems.

Requirements Gathering :

- Collaborate with business stakeholders to understand and document system requirements.
- Conduct thorough analysis of existing systems and processes.

System Design and Architecture:

- Design and propose solutions that meet business requirements and align with technology strategies.
- Contribute to the development of system architecture and design documentation.

Data Modeling:

- Analyze and design data models, ensuring data accuracy, integrity, and accessibility.
- Collaborate with database administrators and data engineers as needed.

Collaboration:

- Work closely with developers, project managers, and other stakeholders to ensure the successful implementation of system solutions.
- Facilitate communication between technical and non-technical team members.

WORK EXPERIENCE

Prototyping and Validations:

- Develop prototypes and proofs of concept to validate proposed system solutions.
- Solicit feedback from stakeholders and iteratively refine designs.ex systems.

Process Improvements:

- Identify opportunities for process improvement and efficiency gains.
- Recommend changes to existing systems or propose new systems to enhance business operations.

Documentations:

- Create comprehensive documentation for system requirements, design specifications, and user manuals.
- Maintain up-to-date records of system configurations and changes.

Testing and Quality Assurance:

- Work with quality assurance teams to develop and execute test plans.
- Ensure that systems meet specified requirements and are free from defects.sharing.

Training and Support:

- Provide training to end-users and support teams on new systems and processes.
- Offer ongoing support and troubleshooting assistance as needed.

Security and Compliance:

- Ensure that proposed systems comply with security standards and industry regulations.
- Contribute to the development and implementation of security measures.

SENIOR WEB APPLICATION DEVELOPER

Software Laboratories Inc. - 2011 to 2012

Leading the development of robust and scalable web applications. This role involves hands-on coding, architectural design, and collaboration with cross-functional teams to deliver high-quality solutions.

Full Stack Development:

- Lead the end-to-end development of web applications, encompassing both frontend and backend components.
- Design, develop, and maintain responsive and user-friendly interfaces.

Architecture and Design:

- Provide technical leadership in designing scalable and maintainable software architecture.
- Ensure the alignment of code with established coding standards and best practices.

Frontend Development:

- Develop dynamic and interactive user interfaces using modern frontend frameworks using React, Angular and Vue.
- Optimize frontend applications for performance and cross-browser compatibility.

Backend Development:

- Design, develop, and maintain server-side logic, APIs, and databases.
- Implement backend functionalities that align with project requirements.

Collaboration:

- Collaborate with UX/UI designers, product managers, and other developers to translate project requirements into technical specifications.
- Work closely with team members to integrate frontend and backend components seamlessly.

Quality Assurance:

- Implement and maintain testing processes to ensure the quality and reliability of web applications.
- Conduct thorough testing and debugging, addressing issues promptly.

Scalability and Performance Optimization:

- Design applications with scalability in mind, considering potential growth and usage patterns.
- Optimize applications for speed, responsiveness, and efficient resource utilization.

Security:

- Implement security best practices to protect web applications from vulnerabilities.
- Stay informed about security updates and integrate necessary measures.

Documentation:

- Create and maintain comprehensive technical documentation for web applications.
- Provide documentation for internal and external stakeholders.