






Mahmoud Abdelhady Abbas

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 Dubai-discovery gardens

SKILL

- Problem Solving
- Adaptability
- Collaboration
- Strong Work Ethic
- Time Management
- Critical Thinking
- Handling Pressure
- Leadership

Computer Skills

- MS Office Applications
- Internet Application
- Social Media
- Email

Language

- Arabic (native)
- English(conversational)

RESUME

Looking forward to join a progressive organization where I can pursue successful career by utilizing my skills abilities and experience to the maximum extent with full potential. Being a professional, I feel confident that I can achieve level performance, which is nothing short to perfection.

EXPERIENC

APR2019 – NOV2019

- CUSTOMER SERVICE/ WAITER employee of Ali Kaber restaurant
- Greeted guests as they entered, and provided them with needed information
 - Taking orders and serve food
 - Provide and demonstrate menu.
 - Directed guests to their rooms, tables and services
 - Managed conflict resolution when necessary

JAN2020 – FEB2021

Agent at Exceed Talabat English account. Customer service / chat
Maadi, Cairo, Egypt

MAR2021 – OKT2021

Agent at Elmokhtaber call center. Maadi, Cairo, Egypt
Customer service / call

EDUCATION

Bachelor’s degree computer sciences /Bani-Suaif University,
Bani-Suaif – Egypt / 2015 – 2019

NTI Diploma, National telecommunications institute, ministry of
communication and information technology (MCIT)
2019-2020

AWARD

Certification from National telecommunications institute,
ministry of communication

PERSONAL INFORMATION

Date of Birth : 09/04/1997
Nationality : Egyptian
Marital Status : Single
Visa Status : Visitor Visa