

**Mohamed Abdalla Ambakool**



**Objective:**

To pursue a career in the field that involves continuous growth, learning and interaction with people and to accept challenging opportunities to extend my service and experience and to promote both myself and the organization I am serving.

**Personal Data**

Date of Birth: 29th Sep 1984  
Place of Birth : Abu Dhabi  
Nationality : Sudanese  
Gender : Male  
Email : moh\_ambakool@hotmail.com  
Mobile : 050-1799560

**Holding Valid UAE Driving License**

**Educational Background**

**Master's Degree of Science**

Major : Risk , Crisis & Disaster Management  
Institute/University : University of Leicester UK

**Graduation Date: Feb 2021**

**Bachelor's Degree of Engineering**

Major : Communications and Electronics Engineering  
Institute/University : Northumbria University UK, KDU Malaysia

**Graduation Date: Jun 2010**

**Higher Secondary/STPM/"A" Level/Pre-U of**

Major : Foundation of Engineering  
Institute/University : Multimedia University (MMU), Malaysia

**Graduation Date: Dec 2004**

**Work Experience**

☉ **Abu Dhabi Airport (Abu Dhabi – UAE) Dec 2014 – Present**

Position Title : Watchroom Attendant ( Airport Emergency Control Room)  
Specialization : Emergency & Rescue Services  
Location : Fire Station – Abu Dhabi Airport  
Industry : Aviation

**Work Description :**

- Receive emergency calls incoming to the Watchroom switchboard from ADAC divisions, subsidiaries, and airline partners and to initiate a timely Emergency and Rescue Services response to incidents.
- Maintain and implement the Callout List in major emergencies to ensure that all critical parties are informed of the event so that the most effective and timely response can be delivered.
- Enter all events and movements of all Emergency and Rescue Services vehicles and staff into the logbook to determine what and who is available to respond to an event when it occurs and create a written account of all activities for review by the appropriate individuals and authorities as required.
- Monitor and test all Watchroom equipment and fire alarm systems on a regular basis, up to and including daily,

in order to ensure everything is operational.

- Collate and write a report for the Head of Emergency and Rescue Services detailing emergency response to incidents so that they are aware of the incident response of the Department and can improve future response if required.
- Enter all service requests for Emergency and Rescue Services vehicles and equipment from ADAC and related entities, including aircraft fueling standbys, and inform the Duty Officer of requests, so that asset allocation is known when determining an appropriate response to an incident.
- Report all serviceable vehicles, and current training to the Air Traffic Control Tower, so that the movement of vehicles and the availability of emergency assets can be utilized to ascertain the current airport safety category pertaining to what aircraft can safely land at ADAC facilities.

🌀 **Condor Medical Waste Treatment (Abu Dhabi – UAE)**      **Nov 2010 – Dec 2014**

Position Title : Electronics & Operations Engineer  
Specialization : Medical waste Treatment and disposal  
Role : Production & Operations  
Industry : Health , Safety and Environment

Work Description :

- Plan and evaluate Emergency Response Procedures.
- Implement Safety regulations and Enforcement.
- Monitoring and recording defects and schedule a proper preventive maintenance.
- Coordinate with related internal department and external authorities.
- Amend and plan the department standard operation procedure (SOP).
- Liaise with facility management and prepare technical evaluation reports.

🌀 **BLUU Travel Pack (Damansara – Malaysia)**      **June 2010 - Sep 2010**

Position Title (Level): Virtual Concierge Assistant  
Specialization : Sales - Financial Services (Insurance, Unit Trust, etc)  
Role : Insurance Agent  
Industry : Insurance

Work Description : As a Virtual Concierge Assistant, I was tasked with the following job scope:

1. To provide support to BLUU's Clients
2. To provide solutions to BLUU's Clients queries
3. To provide travel related assistance to BLUU Clients
4. To update and manage the internal Database of Malaysia Information
5. To update and manage the Internal Suppliers Database

As a Virtual Concierge Assistant, I was required to regularly interact and communicate with all our Call-in customers.

**Training & Certifications**

- Technical Report Writing course (Gulf Center for Aviation Studies- GCAS) Oct-2018.
- Learning Management System (LMS) Awareness (Gulf Center for Aviation Studies- GCAS) Sep 2020.
- Airside Safety Induction (Gulf Center for Aviation Studies- GCAS) Dec 2020
- Fire Warden (Gulf Center for Aviation Studies- GCAS) Jan 2021.
- Introduction to Environment, Health and Safety (Gulf Center for Aviation Studies- GCAS) January 2020
- Basic Safety Training Certificate (Condor Abu Dhabi 2013)
  - \* Hazard Communication \* Safe Lifting \* Hazardous Materials \* Waste Management \* Electrical Safety \* Chemical Health Hazards \* PPE \* First aid
- Embedded System using PIC Microcontroller, Caltrus SDN BHD Malaysia, and Jan – Feb 2010.
- Alzargaa Engineering Complex: Electronics Production Line-Testing and Field Testing of communication products, Sudan, Jun – Sept 2009.
- Industrial Guest Seminar

- Quality Engineering in Automotive, KDU University College Malaysia 2007.
- Research & Development (R&D): The Next Generation of Electronics Industry in Malaysia, Multimedia University, Jul 2007.

### **Technical Skills**

- ⚙ Crash Alarm Systems, CCTV, Fire Alarm Panels, Walkie Talkies, Emergency Hotlines, Incident Management, Technical Writing, HSE.
- ⚙ MATLAB, Pspice Digital IC schematic design, multimeter, oscillators & simulation software
- ⚙ Versed in Windows OS, Microsoft Office, Microsoft Excel, Internet and Email.

### **Languages**

Arabic	Mother Tongue
English	Fluent in command and writing
Malay (Malaysia)	Basic