ANJANA JOSE VADAKKUMCHERY

Application Support Engineer / L3 Application Support

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📍 Dubai, UAE

PROFILE

A dynamic professional over 7 years of rich and extensive experience in software support, primarily focused on JAVA/J2EE technology and solid understating in development, testing and support of enterprise web application.

SKILLS

- Java/J2EE
- HTML, JavaScript, XML, Json
- MySQL, IBM DB2
- SAFe Agile methodology
- REST and SOAP Webservices, Apache Maven, Ant Build
- Apache Tomcat, IBM Websphere, Eclipse, RAD, SpringTool Suite 3.6
- JIRA, Jenkins, GitHub/GitLab, Nexus
- ServiceNow, Cherwell, HPSM, Unix-Shell scripting
- Basics of following: DotNet, PowerBI, Informatica PowerCenter 10.2, Mainframe

CERTIFICATIONS

- AWS Cloud Practitioner
- LOMA 280

EDUCATION

❖ **B Tech Computer Science Engineering,**
  Mahatma Gandhi University, Kerala, India
  (2010-2014)

WORK EXPERIENCE

❖ **Cognizant Technology Solutions India**
  Associate Software Engineer
  (Sep 2014-Present)
  Business Domain- Insurance
  Insurance Client – Distribution Management System (May 2020 – present)

Project Description and accomplishment:-
- Provided application support for an insurance client whose business primarily focused on the Western United States. They have a Tier-1 web application on Distribution Management Framework which carries out Agency on-boarding process, Commission and Incentive calculation and its pay-out etc.
- This agency management repository app maintains all the agency related information which accessed by the Marketing team and agencies' authorities. It is integrated with various legacy systems thereby gathers all the policy related information to handle financial calculations and act as a central base warehouse that provide reports for Marketing team's review.
- The contributions towards this project include implementation of a Rest service adaptor module which integrates the standardization of Address entered, build script migration from Ant to Maven, Issue debugging through code level for technical incidents, coordination and follow-ups with Vendor team during decoupling phase.
- I could work as a bridge between app owning client and source code owning Vendor team for technical assistance and clarifications. This has enabled me to grasp detailing about the application structing and turned out as self-sufficient to make client--side changes without any vendor intervene.

Insurance Client – Learning Management System (Jan 2016 – May 2020)
Project Description and accomplishment:-
- Assigned responsibility for an insurance client based in United States who provides various financial services. Its products include life insurance, disability income, and long-term care insurance, annuities, investments and investment advisory products and services.

Date of Birth	: 22nd June 1992
Nationality	: Indian
Gender	: Female
Marital Status	: Married
Languages known	: English, Hindi & Malayalam
Visa Status	: Spouse Visa

➢ Learning Management System is a group of applications that helps to manage the learning activities by the field agents of this insurance company. It offers 3 main interfaces:

- Learning Network – Tracker for learning related activities.
- Reimbursement system – Finance application that facilitates the reimbursement submission for eligible candidates.
- Report Generator – Create reports for business regarding learning completions/assignments for various field agents.

➢ The contributions towards this project include the application support, feature enhancement, Code/Data fix, build creation and pipeline deployment, production maintenance.

➢ Nearly 5 years of experience in this insurance project has given familiarization with latest concepts like CICD. Direct client interactions and team working enhanced the interpersonal skills

Cognizant Internal Dashboard for NM account (Feb 2015 – Dec 2015)
Project Description and accomplishment:-

➢ A web-based dashboard developed as an internal project for the organization. The project involved development of various administrative screens like Staffing, SOW Tracking, Invoicing, Learning & Development tracking, Meeting Room Booking and Knowledge Management etc.

➢ The contributions towards this project include the GUI designing, data modelling, Business Logic implementation

Diagnostic Healthcare Management System (Sept 2014 – Jan 2015)
Project Description and accomplishment:-

➢ A Web based Project development did as a part of my training period using Java as Front-end and SQL as back-end. The project mainly focused on a website for providing services such as making appointments, report searching, finding insurance agents on location basis etc. of a Diagnostic Centre

➢ The contributions towards this project include the GUI designing, data modelling, Business Logic implementation

COMPETENCE

➢ Knowledge in Software development life cycle (SDLC), Software testing life cycle (STLC) and bug cycle.
➢ Certified cloud practitioner in Amazon Web services.
➢ Experience in Agile methodology.
➢ Familiarization with various IDEs and tools for development, build, deployment and monitoring activities.
➢ Incident, Change and problem management

DECLARATION

I hereby declare that the above given information are correct to my best of knowledge and belief.

ANJANA JOSE VADAKKUMCHERY