



# Ahmed Elnegiry

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## Experience

### **Casher**

Kuwait food Co Americana Main -Hardees

Jan 2020 - Present

- 1- Flash cells
- 2- Cash handling
- 3- Payment processing
- 4- Customer greeting
- 5- Customer relation
- 6- Complaint handling
- 7- Conflict resolving
- 8- Register sales on a cash register by scanning items
- 9- Itemizing and totaling customer purchase
- 10- Process returns and refund transactions
- 11- Resolve customer issues and answer these questions
- 12- Bagging items if needed

### **Casher**

Fathala Gomla Market - Egypt

Jun 2016 - Jul 2018

## Education and Courses

- **Nile Higher Institute of Commerce and Computer Technology** (2009–2012)  
Bachelor of Administrative Information Systems – Egypt

## Skills

- Microsoft Word and Excel
- Strong product knowledge and understanding of customer base
- Bagging items carefully.
- Verbal communication skills.
- Product knowledge
- Flexibility
- Friendliness
- Positive attitude
- Multitasking

## Languages

- Arabic: Native
- English: Good