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📍 Dubai, Dubai, United Arab Emirates

SKILLS

CRM FATCA

Risk Assessment

Attention to Detail

Ethics and Integrity

Strong Communication and Interpersonal Skills

Regulatory Compliance

Data Privacy and Protection

Compliance Monitoring and Reporting

LANGUAGES

English
Full Professional Proficiency

INTERESTS

Soccer Swimming

Reading

Onyekachi Valentine Onyegbula

Professional Title

Results-oriented compliance professional with expertise in developing and implementing effective compliance programs. Skilled in risk assessment, regulatory analysis, and internal audits. Proven track record in ensuring adherence to industry standards and promoting a culture of compliance. Seeking a challenging compliance role to utilize skills in driving regulatory compliance and mitigating risks.

WORK EXPERIENCE

Teller/AML KYC Officer UAEEXCHANGE CENTER LLC

06/2018 - Present

dubai

Achievements/Tasks

- Processed all teller counter transactions, such as cash deposit, withdrawals WPS salaries, currency exchange and both inwards and outwards remittances.
- Provide excellent customer service delivery to all clients.
- Manage record-keeping, including the filing of relevant internal and external reports.
- Conduct daily KYC (Know Your Customer) checks on newly registered customers.
- Coordinate with clients and investors to obtain all necessary anti-money laundering (AML) documentation and conduct assessments and reviews of transactions and client

Retail Sales Executive DU TELECOMMUNICATION

04/2016 - 05/2018

dubai

Achievements/Tasks

- Take customer calls and provide accurate, satisfactory answers to their queries and concerns.
- Monitor movement of stocks and process stock requisition as and when required.
- Receive deliveries and arrange products on the shelf ensuring that the products are placed on their correct location in the back up.

Telesales/Call Center Representative. Tenece Professional Services

02/2014 - 01/2016

Lagos, Nigeria

Achievements/Tasks

- Stayed up-to-date with relevant laws, regulations, and industry standards.
- Manage Large amounts of inbound and outbound calls in a timely manner and take appropriate actions
- Identifying customers needs by listening attentively, clarifying information, researching every issue and providing solutions and alternatives.
- Monitored and evaluated internal controls to identify areas of potential non-compliance.
- account opening process.
- Conducted regular compliance reviews and audits to ensure adherence to regulatory requirements.
- Assisted in the development and implementation of compliance policies and procedures.

Program Analyst/Administrative Officer University of Nigeria Teaching Hospital

10/2012 - 10/2014

Enugu, Nigeria



EDUCATION

BSc. Computer Science

Caritas University.

07/2007 - 06/2012



PERSONAL PROJECTS

UAE driving License



ORGANIZATIONS

Organization Name



ACHIEVEMENTS

INTRODUCTION TO DATA PROTECTION AND PRIVACY

Anti-Money Laundering and Counter Terrorist Financing (AML/CTF)

FRAUD PREVENTION

Anti-Bribery Training certificate