



TAHERE TEHRANI

Customer Service And Sales Representative | 0569420929

DETAILS

0569420929

tahere.tehrani21@gmail.com

NATIONALITY

Indian

DRIVING LICENSE

Yes

SKILLS

Microsoft Office

Customer Service

Direct Sales

Ability to Multitask

Fast Typing Skills

Ability to Work Under Pressure

Communication Skills

LANGUAGES

English

Hindi

Persian

Urdu

HOBBIES

Reading, Swimming, Cooking.

PROFILE

Customer Service and Sales Representative expert with 5+ years of experience. Adept at listening and providing high quality customer care. Personable and professional under pressure with motivated, energetic nature.

EMPLOYMENT HISTORY

Sales Representative at Acer, Dubai

December 2016 – May 2018

- Responsible for the sale of Acer products.
- To create a positive image about the brand, it's product and services that are provided.
- Having complete knowledge about the wide range of products.
- To identify the customers requirements and helping them purchase the right product.
- Keeping records of stock and doing inventory.
- Highlighting products under promotion.

Customer Success Executive at Healthigo, Dubai


October 2017 – March 2018

- Provide technical support and training to customers who use the company's product, replying to inbound queries.
- Ensure customers remain satisfied with the product by educating them about functional capabilities and possible upgrades.
- Aid with the development and improvement of the product by gathering feedback to identify recurring issues and addressing these with the product manager.
- Maintain excellent service standards, going above and beyond to ensure customer satisfaction and retention.

Sales Representative at Karcher, Dubai

July 2017 – July 2017

- Responsible for the sale of Karcher products.
- To create a positive image about the brand, it's product and services that are provided.
- Having complete knowledge about the wide range of products.
- To identify the customers requirements and helping them purchase the right product.
- Keeping records of stock and doing inventory.
- Highlighting products under promotion.



Promoter at Acer, Dubai

April 2014 – September 2017

Gitex 2014-2017

- To identify the customers requirements and helping them purchase the right product.
- To create a positive image about the brand, it's product and after sales services that are provided.
- Having complete knowledge about the product and services offered by the brand and the retailer.
- Set up the displays to attract the attention of prospective customers.

Promoter at Wafi Mall, Dubai

May 2016 – May 2016

- Promoted the 'Shop n Win' event held in the mall.
- Answered customer queries regarding the event.
- Registered interested customers.
- Ensured all stock and inventory was in check.

Promoter at Mega Mall, Sharjah

November 2015 – December 2015

- Registered customers for the 44th UAE National Day celebrations.
- Answered queries regarding the event.

Promoter at Asus, Dubai

September 2013 – October 2013

Gitex 2013

- To identify the customers requirements and helping them purchase the right product.
- To create a positive image about the brand, it's product and after sales services that are provided.
- Having complete knowledge about the product and services offered by the brand and the retailer.
- Set up the displays to attract the attention of prospective customers.



EDUCATION




Manipal University, Dubai

September 2011 – October 2014

Degree: Bachelor of Science



COURSES



Advanced Food Safety & Hygiene (Level 4), HABC

August 2016 – August 2016

HACCP (Level 3), HABC

August 2016 – August 2016