

## Mohamed Ibrahim

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### EXPERIENCE

<b>Etisalat International</b> Etisalat Customer Service 333 Arab Account Receive customer calls, solve problems, enter data, activate and update customer data	<i>January 2015 - February 2016</i>
<b>Waselah Company</b> Vodafone Egypt 888 Arabic account Receive customer calls, solve problems, enter data	<i>April 2016 - December 2016</i>
<b>Waselah Company</b> Takaful and Karama Program / Mortgage Finance Follow up on customer request status, solve activation problems	<i>January 2017 - December 2017</i>
<b>Arfa company</b> Customer Service Manager of the Arfa Hypermarket Arfa Hyper Customer Service Department	<i>February 2017 - January 2020</i>
<b>Zizinia Cafe and Restaurant</b> Manager Follow up employees, pay attention to food quality, and provide operating requirements	<i>February 2020 - November 2020</i>
<b>Trump</b> Customer Service Manager of the Egyptian Hypermarket Egyptian Hyper Customer Service Department	<i>December 2020 - November 2021</i>

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### EDUCATION

<b>Fayoum University</b> 2009 Bachelor's Degree Of social work Good
<b>Fayoum University</b> 2016 Having General Diploma In The Faculty Of Education Good

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### SKILLS

Sales  
Computer Good  
Microsoft Excellent

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### PERSONAL DETAILS

Date of Birth : 09/04/1986 Egyptian Single