



INFO

Contact

Phone : 0588927220
Maribin472@gmail.com

Visa status: own visa
Civil status: single

Address

Dubai, UAE

EDUCATION

Unity university
2018 - 2021

Bachelor degree of
Marketing management

SKILLS

Marketing

Sales skill

Team work

Microsoft office

Communication

Customer service

MARIAMAWIT BINIAM

PROFILE

I am a graduate in marketing management with experience and marketing skills, known for my hard work with ethics and manner. I have been associated with the promotion of sales and have good skill on selling products based on conviction and emotional intelligence.

OBJECTIVE

To be a contributing member of a progressive company where I could bring my superior brand of customer service, administrative skills and dedication.

Language skills

Amharic: Native language
English: Fluent
Tigreña: fluent

EXPERIENCE HISTORY

Front desk receptionist : Naya yoga and pilates studio

- Welcoming the visitors as per the customer service standards, and answering the telephone promptly.
- Checking students into the workshop or class through the software system.
- Assisting students by guiding them through the programs and answering their questions.
- Working with studio staff and supporting the financial goals and operational needs.
- Ensuring all students complete their paperwork or forms as needed.
- Reporting any issues to the management or senior manager.
- Ensuring supplies don't run out of stock.

Actives and interest



Videography



Photography

Traveling

Sport

Dance activities

Painting

Makeup

Skin care sales executive -i serena trading llc Dubai

Place of work:Deira city center

- Greet customers upon arrival and demonstrate proper use of makeup and skin care products.
- Identify customers needs and recommend cosmetics and skin care products based on their preferences .
- Help client find product they are looking for in our store.Cross sell beauty products, when appropriate (e.g toner,eye cream and face masks products).
- Ensure proper presentation of products on shelves.
- Manage transactions with customers using cash registers and collect payments whether in cash or credit and issue receipts.
- Handle merchandise returns and exchanges.

Telesales representative :

Baden BPO and software llc,Dubai

- Answer inbound calls in a high volume call center.
- Provide excellent customer service skills to new and existing customers.
- Handle every call with the highest degree of courtesy and professionalism.
- Strong verbal and written communication skills required to ensure customer satisfaction.
- Understanding and identifying customer needs and matching our range of products and services to suit the customer's requirements
- Skills Used Customer service skills, problem solving, and analytical skills.

Clothing sales associate:Ambassador fashion closet

- Greet the customer,anticipating latest clothing trends.
- Handle essential tasks like merchandising,house keeping and stocking.
- Responsible for responding to customer queries and update latest upcoming dress to customers.
- Stocked merchandise,helped customers,answered customer phone calls.
- Responsible for tracking sales and making sure the register was even at the end of the day.