



# JAMIDAH MBALYOWERE

## Sales Associate/Cashier

Energetic, hardworking well mannared cashier valued for fast, friendly service and accuracy in handling customer transactions. Address customers' needs while quickly moving them through the check-out process. Passionate about serving others and eager to take on new responsibilities.

### Experience

#### Cashier- carrefour hyper market dubai UAE.2021 -2022

- Conducting financial transactions with custmoers via credit card cash and cheque.
- Point of sales (POS)system
- Greeting cutomers and providing personalised friendly and efficient cashiering service.
- Assist inventory control manager in organizing and maintain merchandize.
- Responsible for assisting and full filling customers needs and provide the required.
- Working on cash registers and provide high quality customer driven services throught acting as frontline of the busiiness as a first point of contact for the customer.
- Training new cashiers.
- Storing ,counting and wrapping currency and coing
- Balancing the cash in the till with the reciepts

#### Sales Associate/Cashier- newrest Uganda inflight services 2019-2020

- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions.
- Process POS (point of sale) purchases
- Team up with co-workers to ensure proper customer service
- Cross sell products
- Provides a positive customer experience with fair, friendly, and courteous service.
- Actively seek out customers in store

#### Customer service cum sales - Buzzlyn collection Uganda 2018-2019

- Bag or package purchases.
- Comply with inventory control procedures.
- Suggest ways to improve sales (e.g. planning marketing activities, changing the shop's design).
- Present, promote and sell products/services using solid arguments to existing and prospective customers.
- Perform cost-benefit and needs analysis of existing/potential customers to meet their needs.
- Receive and process cash, check and charge/credit payments.

### References

Available upon request

### Contact

**Address:**  
Dubai UAE

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### Languages

- English
- Luganda

### Education background

- Bachelor's of information Technology 2018.
- Uganda Certificate of Advanced Education (A Level) 2014
- Uganda Certificate of Education (O level)2012

### Skill Highlights

- Point of sales (POS) system knowledge
- Computer skills
- Good communication skills.
- Problem solving.
- Customer service skills
- Cash handling.
- Inventory management
- Flexibility
- Attention to details