

Sahil Khan

Infra Managed Service Sr. Analyst | M365

10 years of diverse experience in Microsoft Cloud Technologies at Accenture. Microsoft Certified M365 Fundamentals, Microsoft Certified Azure Fundamentals

✉ sahil.ibn.aleem@gmail.com

☎ +971564016113

📍 Dubai, UAE

🌐 [linkedin.com/in/sahil-khan-3401b5246](https://www.linkedin.com/in/sahil-khan-3401b5246)

WORK EXPERIENCE

Infra Managed Service Sr. Analyst Accenture

06/2021 - Present

Achievements/Tasks

- Managing M365 Exchange in a large, on-premises & clustered enterprise environment. | Global Admin.
- Research acute, complex, and technical problems and develop KB article to resolve.
- Support on-premises Active Directory with M365 (DirSync).
- Exchange M365 Account Administration | Troubleshooting | L3 | Managing Client requirement.
- MFA Implementation.
- PowerShell Scripting | Reporting.

Cloud Analyst Accenture

05/2022 - 05/2021

Achievements/Tasks

- M365 Incident Management.
- Teams/Outlook/SharePoint/OneDrive/Azure AD/MS Defender Administration/MS Azure Administration.
- Managing Mail Flow.

Cloud Operations Associate Accenture

01/2018 - 04/2020

IT Operations Associate Accenture

06/2016 - 01/2018

Technical Support Executive Teleperformance

09/2015 - 04/2016

System Specialist ArabRooms

02/2013 - 10/2014

SKILLS

M365

Exchange Online

SharePoint

Azure Active Directory

MS Defender

IronPort

Active Directory

PowerShell Scripting

Azure Conditional Access

M365 Security

M365 MFA

ServiceNow

Mobile Device Management

Azure Conditional Access

IT Service/Team Management/Project Management

EDUCATION

Masters of Computer Application IGNOU

01/2007 - 12/2010

CERTIFICATIONS

Microsoft Certified 365 Fundamentals (MS 900)

Microsoft Certified Azure Fundamentals (AZ-900)

Cisco Certified IT Essentials 1: PC Hardware & Software

Cisco Certified IT Essentials 2: Network Operating System