

Name: ASANJI VIVIAN NGUM
Email: asanjiviviann@gmail.com
Contact: 0525368840
Visa status: **Own Visa**
Address: Al Nahda _Sharjah
Nationality: **Cameroonian**
Marital Status: **Single**



CURRICULUM VITAE

PROFESSIONAL SUMMARY.

Desire to obtain a position of a **Sales Representative** that which will offer me an opportunity to manifest my passion for sales and utilize my interpersonal skills and professional skills in the field of Sales. With one year experience as **Customer Service Representative** for Mobile telephone network - Cameroon, and two years as **Sales Associate** in a tourism company - Dubai. I am ready to multi-task based on the arrangement during recruitment due to my experience.

SKILLS.

- ✓ Inter-personal skills.
- ✓ Motivational skills.
- ✓ Very pro-efficient.
- ✓ Good in up and cross selling.
- ✓ Leadership skills, time management.
- ✓ Qualified customer satisfaction professional, with numerous awards in services and professionalism.
- ✓ Very friendly with co-workers and can work with too many people as well as working alone under pressure.
- ✓ Can handle working in pressure and tension
- ✓ Excellent communication skills in both English, French and Basic Arabic
- ✓ Goal oriented

EXPERIENCE:

NISHA TOURISM - DUBAI

POSITION: SALES ASSOCIATE

Description:

- Advertise our services daily on social media.
- Contacting interested customers with intension to convince them on getting a visa.
- Promoting the visa and its prices and rates.
- Sorting for costumers for visa change and offering the service.
- Exhibiting my skills of up and cross selling.
- Communicate with costumers during the visa process to ensure trust.
- Advising the costumers on the various visas we offer and their advantages.
- Always up to the task and getting monthly targets.
- Very goal oriented

MOBILE TELEPHONE NETWORK (MTN)

Cameroon

POSITION: COSTUMER SERVICE REPRESENTATIVE

Description:

- *Welcoming customers and while taking their request.*
- *Recording and registering every customers worries.*
- *Presenting customers worries to the technical management.*
- *Endeavor perfect services are ensured.*
- *Working in close collaboration with the sales team in order to do same job*
- *Making and taking calls from clients.*

EDUCATION

DIPLOMA IN COMPUTER STUDIES

G.C.E ADVANCED LEVEL

LANGUAGE.

- *English*
- *French*

HOBBIES

- *Sports*
- *News*
- *Singing*
- *Dancing*

