



MOHAMMED HARIS

IT MANAGER

PERSONAL PROFILE

As an IT Manager, I bring extensive experience and a proven track record in leading successful IT initiatives. With a strong blend of technical expertise and exceptional management skills, I am adept at driving innovation, optimizing IT operations, and aligning technology solutions with business objectives. My ability to navigate complex IT landscapes and deliver results within budget and timeline constraints has consistently contributed to the growth and success of organizations I have worked with.

WORK EXPERIENCE

IT Manager

RIVERSHORE HOSPITAL, POONOOR | 2022 March - 2023 JUNE|

- Develop and implement the hospital's IT strategy, aligning it with organizational goals and objectives.
- Collaborate with key stakeholders to identify technology needs and priorities.
- Create a roadmap for IT initiatives and projects to enhance patient care, operational efficiency, and data security.
- Oversee the design, implementation, and maintenance of the hospital's IT infrastructure, including networks, servers, Intercom, CCTV, HIMS and Hardware.
- Ensure high availability, reliability, and security of IT systems to support uninterrupted healthcare operations.
- Manage hardware and software procurement, installation, and upgrades.
- Supervise the implementation and maintenance of HMS , ensuring compliance with healthcare regulations and standards.
- Collaborate with clinical and administrative teams to optimize HIMS workflows and user experience.
- Train and support staff in using HIMS effectively and securely.
- Manage the IT support team, providing technical assistance to hospital staff.
- Provide technical expertise and guidance to team members, assisting them in problem-solving and decision-making.
- Stay updated with emerging technologies and industry trends, sharing knowledge and promoting continuous learning within the team.
- Act as a point of escalation for complex technical issues, collaborating with team members to find effective solutions.
- Assess resource requirements for IT projects and initiatives, including personnel, equipment, and budgetary needs.
- Implement and analyze key performance indicators (KPIs) to evaluate the team's performance and measure the effectiveness of IT operations.

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SKILLS SUMMARY

- Project Management
- Web Development
- Budgeting and Cost Analysis
- PHOTOSHOP, MS OFFICE
- Staff and User Training
- Wordpress & Woocommerce
- Digital Marketing
- Hosting, WHM & C Panel
- HTML, ASP.net, C#
- Canva, wix, shopify

PERSONAL INFO



NATIONALITY: INDIAN



DOB : 12-01-1992



MARITAL STATUS : MARRIED

IT Manager

Maxcom Business Solutions | 2018 - 2022 | Dubai-UAE

- Provide leadership, guidance, and support to the IT team members.
- Set clear expectations and goals for team members, ensuring alignment with organizational objectives.
- Foster a positive and collaborative work environment, promoting teamwork, open communication, and professional development.
- Conduct regular performance evaluations, provide constructive feedback, and identify training needs to enhance team members' skills.
- Lead and oversee IT projects from initiation to completion, ensuring adherence to project timelines, budgets, and quality standards.
- Assign tasks and responsibilities to team members, considering their skills and workload.
- Monitor project progress, identify and resolve any issues or roadblocks, and communicate updates to stakeholders.

Project Coordinator

Leapinfotech Solutions | 2016 - 2018 | INDIA

- Assist in project planning activities, including defining project scope, objectives, deliverables, and timelines.
- Coordinate project schedules, milestones, and resources to ensure efficient project execution.
- Collaborate with project stakeholders to gather requirements and create detailed project plans.
- Assign tasks to team members based on their skills, availability, and project requirements.
- Monitor task progress and provide regular updates to project stakeholders.
- Serve as a primary point of contact for project stakeholders, facilitating effective communication and managing expectations.
- Maintain project documentation, including project plans, requirements, meeting minutes, and change requests.
- Risk & Issue Management

HIGHER EDUCATION

Master of Computer Applications (MCA)

- CALICUT UNIVERSITY
- 2012-2015

BSc Mathematics

- CALICUT UNIVERSITY
- 2019-2012

I solemnly declare that all the details given above are accurate, and I bear the responsibility for any variation from them in the future.

Mohammed Haris

