






# EVELYNE NYAMASI

## Hostess/Customer Service

### Contact Me

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-  Al Nahada Street  
Dubai ,United Arab  
Emirates
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### Social Profile

-  evelyne nyamasi
-  evelyne nyamasi
-  evelyne nyamasi

### Other Info

#### Skills

Microsoft Office Suite  
operator,Communication,Techn  
ical,  
Interpersonal,Problem  
Solving,Patience  
Knowledge of Product or  
Service,Time  
Management,Empathy



### About Me

I am a highly confident, hardworking and proactive individual well rounded in the service industry with key efficiencies that include but are not limited to:

- \*Exceptional communication and \*interpersonal skills
- \*Flexible team player
- \*Natural aptitude to catch on fast



### Experience

2018 - up to  
date

#### EMIRATES FLIGHT CARTERING | Hostess and Customer Service

- \*Greeting and welcoming guests in a friendly way
- \*Directing or accompanying passengers to departure gates, restrooms, smoking zones, dinning, sleeping areas and other terminal facilities
- \*Ensuring that guest complain are promptly dealt with and action taken to prevent reoccurrence

Jan 2017 - Dec  
2017

#### ORANGE TELKOM / KIMSTONE ENTERPRISES | HOSTESS / SALES ASSOCIATE

- \*Welcome customers as they enter the store and inquire their purpose of visiting
- \*Provide information regarding products of choice and lead customers to the right shelves / aisles
- \*Assisting in choosing the right product by first understanding what is required and suggesting appropriate products

Jan 2016 - Nov  
2016

#### DE CONTINENTAL HOTEL

## Awards

Award Teachers Certificate in  
Early Childhood Development

## Languages

English,Swahili,Arabic

## Interest

Reading,Watching TV,Family  
Time,Going to  
Movies,travelling,swimming,Co  
mputer.

## References

upon request

## | Front Desk Customer Service

- \*Greet and assist visitors and guests arriving on front desk
- \*Answer phone in a friendly and helpful manner
- \*Provide excellent customer service
- Compute basic arithmetic for room booking and other charges

Jan 2015 - Dec 2015 **RUMY TRAVEL Y AGENCY |**

### Receptionist

- \*Greet clients, visitors and guests as they enter into office
- \*Provide information regarding products or services of the company
- \*Answer inquiries regarding services and availability of the personnel



## Education

05-2013 - 11-2013

**Utalii College | International Air Transport Association (IATA)**

Diploma

02-2012 - 12-2012

**Mombasa Aviation Training Institute | Diploma in computerized air Travel**

Diploma

2007 - 2010

**Coast Girls High School | Kenya Certificate of Secondary Education**

High School Diploma

1999 - 2006

**Kongowea Primary School | Kenya Certificate of Primary Education**

Primary Education