



EVELYNE NYAMASI

Hostess/Customer Service

Contact Me

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-  Dubai ,United Arab Emirates
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Social Profile

-  evelyne nyamasi
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Other Info

Skills

Microsoft Office Suite operator,Communication,Technical, Interpersonal,Problem Solving,Patience Knowledge of Product or Service,Time Management,Empathy



About Me

I am a highly confident, hardworking and proactive individual well rounded in the service industry with key efficiencies that include but are not limited to:

- *Exceptional communication and *interpersonal skills
- *Flexible team player
- *Natural aptitude to catch on fast



Experience

2018 - up to date

EMIRATES FLIGHT CARTERING | Hostess and Customer Service

- *Greeting and welcoming guests in a friendly way
- *Directing or accompanying passengers to departure gates, restrooms, smoking zones, dinning, sleeping areas and other terminal facilities
- *Ensuring that guest complain are promptly dealt with and action taken to prevent reoccurrence

Jan 2017 - Dec 2017

ORANGE TELKOM / KIMSTONE ENTERPRISES | HOSTESS / SALES ASSOCIATE

- *Welcome customers as they enter the store and inquire their purpose of visiting
- *Provide information regarding products of choice and lead customers to the right shelves / aisles
- *Assisting in choosing the right product by first understanding what is required and suggesting appropriate products

Jan 2016 - Nov 2016

DE CONTINENTAL HOTEL

Awards

Award Teachers Certificate in
Early Childhood Development

Languages

English,Swahili,Arabic

Interest

Reading,Watching TV,Family
Time,Going to
Movies,travelling,swimming,Co
mputer.

References

upon request

| Front Desk Customer Service

- *Greet and assist visitors and guests arriving on front desk
- *Answer phone in a friendly and helpful manner
- *Provide excellent customer service
- Compute basic arithmetic for room booking and other charges

Jan 2015 - Dec 2015 **RUMY TRAVEL AGENCY |**

Receptionist

- *Greet clients, visitors and guests as they enter into office
- *Provide information regarding products or services of the company
- *Answer inquiries regarding services and availability of the personnel



Education

05-2013 - 11-2013

Utalii College | International Air Transport Association (IATA)

Diploma

02-2012 - 12-2012

Mombasa Aviation Training Institute | Diploma in computerized air Travel

Diploma

2007 - 2010

Coast Girls High School | Kenya Certificate of Secondary Education

High School Diploma

1999 - 2006

Kongowea Primary School | Kenya Certificate of Primary Education

Primary Education