

Sonu Pival

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Professional Experience

Chain coordinator, Dubai-UAE

04/2022 - Present

Accutech Middle East, FZCO

- Assisting the P2P manager with the gathering of product data and obtaining quotations from suppliers, delivery schedule, and terms on **SAP Business one**.
- Tracking purchase orders, order acknowledgment with suppliers, prepare and communicate lead times, delivery dates, shortage, and backlog reports, and provide visibility of potential interruptions to internal stakeholders & external clients.
- Coordinate the purchase to pay process in respect of matching supplier invoices to Goods Received Notes (GRN's)/Purchase Orders (PO's) and following up on any variances or queries with the necessary department as required, achieving closure within defined timelines.
- Managing logistic activities as required from time to time.

Customer service, New Zealand

09/2019 - 03/2021

Westpac

- Assisting westpac staff & contractors on site, Managed **top end customer service**, especially with Australian & New zealand staff.
- Handling inbound/outbound calls .
- Monitoring real time **electronic security** alarm activation **across the country**.
- Posses a strong working knowledge handling multiple major security panels used in new zealand including tecom, gx, protege and gallagher. Also providing **technical assistance** to tech for panel issues.
- Recognized for **professional temperament** to cope up in pressured environments during challenging times. **Managed major escalations. Direct report to operations manager.**

Instrumentation Engineer, New Zealand

03/2019 - 07/2019

Sensortronics Pvt Ltd

- Ability to organize and **manage a complex series of task** and vendors to develop and implement show and ride different ranges of weighing equipment, scales & weighbridges.
- Maintains configuration management of hardware and software documentation in accordance with **IANZ standards**.
- Ability to work individually with minimal supervision or as an integral part of team.
- **Verified system performance** through acceptance and performance testing & create job sheet reports in Tech Tool charting the tested equipment.

Business development executive, Mumbai, India .

06/2015 - 06/2017

Nissi Engineering Pvt Ltd

- Purchasing materials on behalf of the Business according to required technical specifications, price, delivery schedule, and terms on **SAP**.
- Create Purchase Orders and manage, track and follow-up for the delivery and receiving of the end user.
- Tracking / Monitoring all the incoming inquiries and submission of all Quotations.
- Identify and evaluate business opportunities & market research
- Build business pipeline within market segments
- Experience in planning and support services. focused on multiple issues
- Studied the **customer experience** from end to end. Made several recommendations for usability improvement as team.

Summary

To obtain a position that leverages my skills and experiences as well as provides a challenging environment that promotes growth.

Skills

- **Strong customer focus** and good communication skills
- Basic knowledge of implementing **scrum** on **Jira software**.
- Demonstrated experience working with large, multi-discipline teams in **fast -paced**, constantly evolving environment
- working with large data sets schedules that **meet deadlines** on-time and on-budget
- Pragmatic & having a '**can do**' attitude; self motivated and reliable

Expertise

- **Operational monitoring, fault detection & resolution in control room**
- Product life cycle development
- Understanding of project in agile methodology & waterfall used in business requirements.
- Data gathering & analysis- preparing technical reports & feasibility analysis

Software proficiency

- **SAP Business one (user level)**
- **Jira software- Project tool**
- Matlab/simulink - Power system simulations
- Digsilent Power Factory - Power flow and fault analysis
- Labview - Certified workshop conducted for 15 days
- DCS - Honeywell experion c300, omron & delta, allen bradley
- NIWA Solarview & Heliocentris - Proficient during academics
- Microsoft office -word, excel, powerpoint

Education

Master's in Electrical & Electronics Engineering with Honors 2/2018 - 12/2018

Auckland University of Technology, New Zealand

Coursework included persuasion, thermal mapping using wsn research, **nano grid** a solution for **off-grid electrification** analysis of the impact of emerging technologies on society, **electrical power systems, sustainable energy and solar systems**.

Bachelor in Instrumentation Engineering 6/2012 - 4/2015

D.Y.Patil Ramrao Adik Institute of Technology, Navi Mumbai

Conducted in-depth tutorial on automation, system and design, instrumentation project documentation, built hardware on Rf-id based home automation.

Additional Information

- New Zealand class 1 full driving license.
- Extensive volunteering experience, helped in exam pack up for takapuna library event organized by Soka Gakkai Int. which is non profit organization.
- **Achievements**; planted almost 30 plants in the high school play ground; elected as class representative with the class strength of 120 students in 2013-2014; increased sales by 20% at white gems as diamond assorter and marketing.
- Certificates, including labview; dcs; technical Intern at RCF Ltd;ISA.
- Hobbies ,2 years of competitive swimming; cricket; hold a yellow belt in Takewondo; bollywood dancer; socially active and like to make new friends and learn new things; travelling.effective networking and proactive in wanting to make a difference.

References

- Yogi- Site Supervisor, Westpac. contact no- +64274627778
- Prof Peter Chong- Head of Electrical & Electronic Engineering , AUT University. contact no- +6499219999 ext 6132
- Joy Daniel- Director, Nissi Engineering Pvt Ltd, Mumbai. contact no- +919819078353