



Ahmed Azzaz

Senior Network Security Engineer

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Personal Details:
DOB: 15/12/1985 • Nationality: Egypt • Civil Status: Married
Work permit for UAE and Egypt

PROFILE

Technically minded and results-orientated professional with 10 years of network engineering, and project management experience. Proven track record of success in implementing network systems, network security, firewall and platforms migration, FORTIGATE, Cisco ASA, LAN, WAN, and networks, and root cause analysis. Excellent communicator, with emphasis on building strong working relationships.

AREAS OF EXPERTISE

- Network Design & Security
- Project Management
- Budget & Scheduling
- Resource Management
- Client Relationships
- Technical Support
- Problem solving
- Network Troubleshooting
- System Integration & Specification
- IT Security & Firewall Technologies

EDUCATION

Bachelor of Science (B.Sc.), Electronics and Communications Engineering, 2007
Assuit University, Egypt.

PROFESSIONAL EXPERIENCE

Senior Network Security Engineer

2016 to Present

Ibtekkar Group, Dubai-UAE

Provide technical guidance and support whilst overseeing the development and maintenance of networks i.e. wireless, voice and NMS to ensure utmost security and scalability. Introduce new technologies and processes in a controlled networking environment. Deliver networking services to clients in banking, government, education, and healthcare sectors. Prepare and distribute reports on project progress along with milestones to senior management and colleagues.

- *Collaborated with vendors such as Cisco, Fortinet, Sophos, Huawei, and ALE.*
- *Liaised with various cross-functional teams and CTOs.*
- *Gained extensive knowledge of working with HSM on network integrations with different platforms.*
- *Increased customer satisfaction level by timely resolving tickets issues and escalated cases.*

Senior Network Security Engineer 2015 to 2016

Kuwait CSC, Kuwait-GCC

Configured Cisco ASA firewalls, Cisco Nexus 7K/3K switches, and DC infrastructure devices for one of the most professional governmental institution. Allowed and managed the access for traffic both inside and outside of CSC LAN. Reviewed and assessed McAfee antiviruses' alerts and features.

- *Utilized SolarWinds Orion platform server to update the network nodes, servers and connections.*
- *Worked in close collaboration with cisco security manager (CSM) on various networking issues.*

PROFESSIONAL EXPERIENCE, CONTINUED

Network Security Engineer

2012 to 2015

Emerging Markets Payment (EMP) Group (now part of NI)- Egypt

Created and delivered network solutions for different electronic payment processing site spread across Egypt, Dubai, and Lagos. Tasked with configuring and managing CISCO ASA, PIX/FortiGate firewalls, Forti-Analyzer, HP Procurve, Aruba switches, Sourcefire IDS and IPS systems, and routers. Designed and monitored VPNs between EMP and VISA and/ or Master Card clients. Oversaw AlgoSec FW-analyser appliance as well as Riverbed WAN optimizer between different sites. Reviewed Payment Cards Industry (PCI) security requirements on the network devices. Prepared network documentations including, standard design templates, recommended hardware and software.

- *Received Employee of the year award twice and helped the company in establishing connections with +20 Banks.*
- *Successfully created and deployed optimum Core Backbone and Access network devices.*
- *Streamlined entire network flow through troubleshooting LANs and WANs issues and through maintenance.*

Additional Experience as **IT Support Engineer**, Emerging Markets Payment (EMP) Group- Egypt, 2010 to 2012

Courses & Certifications

Certified Project Management Professional (PMP)

Cisco Certified Internetwork Expert Routing and Switching – on progress

Huawei Certified Internetwork Expert "HCIE R&S", 2017

CIC Administrator-ININ Call Center (Part of Genesys), 2016

Microsoft Certified System Engineer – MCSE, 2014

Fortinet-FortiGate Firewall Administration and CCNP Courses, 2013

ITIL®v3 Foundation certificate in IT Service Management < GR750020537AA >, 2012

Juniper Network Certified Internet Association "JNCIA –ER, 2011

Cisco Certified Network Associate/ Professional "CCNA/P", 2010

Network+ and A+ Course, 2007

Languages

Arabic –Native, English –Fluent, German–Entry level, French – Entry level

Technical Proficiencies

Cisco Technologies, Microsoft Servers + System Administration, UNIX / Linux OS + Python Scripting, Service Delivery + ITIL, VPN + Network Design and Security, Data Center, Disaster Recovery site