



CHIBUZO ISAAC

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ADDRESS:

Abu Dhabi, U.A.E

PHONE NUMBER:

+971543661250

VISA STATUS:

OWN VISA

SKILLS

- Team Player
- Strong sense of organization
- Excellent customer service skills
- Multitasking
- Basic maths
- Up-selling techniques
- Strong communication skills
- Firm but fair management style
- Persistence
- Patience

PROFESSIONAL SUMMARY

Professional **Waiter** with 4 years plus experience with excellent customer service skills. Extremely efficient, dependable, and reliable. Long history of keeping guests happy and showing up on time. Able to remember orders from memory and work night or day shifts. Seeking to leverage service skills to fulfil the waiter position and deliver world-class service.

Experience

WAITER **05/2021 - 06/2022**
SAFINA RESTAURANT S.B.C - ABU DHABI,

- Greet and escort customers to their tables
- Present menu and provide detailed information when asked (e.g. about portions, ingredients or potential food allergies)
- Prepare tables by setting up linens, silverware and glasses
- Inform customers about the day's specials
- Offer menu recommendations upon request
- Up-sell additional products when appropriate
- Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages.

WAITER **09/2020 - 04/2021**
MERMAID RESTAURANT RIXOS ABU DHABI

- Arrange table settings and maintain a tidy dining area
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
- Communicate order details to the Kitchen Staff
- Serve food and drink orders
- Check dishes and kitchenware for cleanliness and presentation and report any problems

ASSISTANT WAITER **01/2018 - 03 /2020**
COVE BEACH DUBAI CAESARS PALACE

- Welcoming patrons, escorting them to their tables, and providing them with menus.
- Serving complimentary snacks to patrons once they are seated.
- Wrapping utensils in napkins accordingly.
- Clearing dirty plates, utensils, and glassware from tables as required.
- Carrying dirty tableware to the kitchen area.
- Preparing tables for arriving patrons by wiping up spills, clearing away crumbs, replacing soiled linen,² and setting up tableware, napkins, and condiments.

PROFESSIONAL EXPERIENCE

FOOD RUNNER **04/2016 - 12/2017**

KOI RESTAURANT - **ABUDHABI**

- Obtain and Maintain a working knowledge of all food menus including carryout and catering menus
- Assure guests have everything they need on the tables after delivery of food.
- Ensures guest has proper silverware, napkin, share plates when delivering food.
- Keep kitchen station clean and organized.
- Utensils & steak knives polished and stocked.
- Assist all servers, bartenders and managers with carrying of plates.
- Communicate effectively and courteously with guests, and co-workers.
- Communicate food orders to chefs, paying attention to priorities and special requests (e.g. food allergies)
- Perform calmly and effectively under stressful conditions.
- Promote an atmosphere of teamwork by assisting co-workers.

Language

English & Arabic

Education

WEST AFRICAN EXAMINATION COUNCIL (WAEC) HIGH SCHOOL CERTIFICATE - 2017
CITY INTERNATIONAL SCHOOL, ONITSA, NIGERIA

Certifications/License

- Permit to work (PTW) 2017
- Institution of occupational safety and health (IOSH) 2016

REFERENCE

Available upon request