



LAURENT ARNAUD MESSINA

JUNIOR STORE SUPERVISOR

PERSONAL SUMMARY

Very energetic, good with handling a chaotic environment and have a positive attitude to contribute to any team.

Sharp skills in respect to daily operations, including product availability and pricing.

Highly motivated and customer service oriented.

CORE SKILLS

- Management skills
- Ability to motivate staff members
- Strong customer service skills
- Communication skills
- Attention to details
- Comfortable dealing with suppliers

CONTACT DETAILS

Dubai Sports City
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WORK HISTORY

Junior Store Supervisor

Grandiose Supermarket LLC | Sept 2019 - present

- Manage staff, preparing work schedules and assigning specific duties.
- Ensure that the store operations run smoothly.
- Perform sales floor work, such as supervising shelf stokers, taking inventory and greeting or assisting customers.
- Prepare purchase orders from vendors and review requisitions for goods and services.
- Prepare checks and cash for deposit, verify amounts, and check accuracy of deposit slips.
- Perform clerical tasks such as typing and filing.
- Train staff and users on various store operations.

Cashier

Sprouts Supermarket LLC| May 2019 - Aug 2019

- Managing transactions with customers using cash registers.
- Scanning goods and ensuring pricing is accurate.
- Collecting payments whether in cash or credit.

Telesales Operator

MTN Cameroon TC| June 2017 - Jan 2019

- Contacting potential or existing customers to inform them about a product or service using scripts.
- Answering questions about products or the company.
- Asking questions to understand customer requirements and close sales.



ACADEMIC HISTORY

Government High School NSAM

High School Degree | July 2014



OTHER SKILLS

Languages

English ●●●●●
French ●●●●●

Computer skills

Microsoft Dynamic Nav ●●●●●
Microsoft Office ●●●●●