



JOHN ROBERT ACOSTA

PROFESSIONAL SUMMARY

I would describe myself as a motivated, reliable, and well-organized individual, who thrives on challenges, exerts every possible effort, performs well under pressure, and strives for the highest possible standards in all aspects of my work. I am seeking to pursue a challenging career where I can broaden my skills, develop my abilities and endeavor to achieve availing progression and advancement.

CONTACT

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SKILLS

- Safe serving knowledge
- Problem solving
- Employee training
- Strong communication skills
- Inventory controls
- Marketing and sales experience
- Relationship building
- Communication improvements
- Warehouse operations
- High-pressure environments
- Call center
- Customer service

LANGUAGES

ENGLISH

NATIVE ARABIC

VISIT VISA- AUG 1, 2022

"Choose a job you love, and you will never have to work a day in your life "

WORK HISTORY

LOGISTIC STORE SUPERVISOR

APRIL 2019 - 2022

Tamimi Company - Riyadh, KSA

- Develop relations between company and client following details to ensure quick response to identified problems
- Increase accounts revenue and identify fresh business opportunities adhering to given budget structure.
- Contribute in proper product quantity enabling client to retail profitably.
- Propose new products to clients using entire data sources to prepare and conduct optimum presentations.
- Analyze market needs, develop account strategies and convey to chief responsible personnel.

MONITORING OFFICER

Tamimi Company - Riyadh, KSA

- Responsible for monitoring and reporting deliveries with spec handling to ensure procedure are met in accordance with specific requirement.
- Login / Logout and inventory of incoming and outgoing of shipment from cage warehouse
- Knows manifesting (SPS, Airway bill and Manual Airway Bill)
- Coordinates to shipper/ consignee any issue concern regarding deliver to meet standards
- Handles undelivered shipment by couriers and store in proper location.
- Handling Email in Undelivered Department

CERTIFICATES

- INSPECTION PREVENTION AND CONTROL
- FOOD ALLERGEN MANAGEMENT
- HEALTH AND SAFETY AWARENESS
- CUSTOMER SERVICE INTRODUCTION
- THE HEALTHY WORKPLACE
- INTERNATIONAL SPECIALIST IN CUSTOMER LOYALTY

SOFTWARE ENGINEER

MAY 2017 - APRIL 2019

ACCENTURE PHILIPPINES

- Full lifecycle application development
- Software analysis
- Coordinate with the technical director on current programming task
- Create document software tools required by other developers
- Attention to details is essential and all tasks must be carried out to the highest standard

WORKING STUDENTS- OPERATIONS DEPT.

SM HYPERMARKET -PHILIPPINES - 2016-2017

- Maintain constant communication with management, staff, and vendors to ensure proper operations of the organization.
- Actively pursue strategic and operational objectives

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING
2012- 2017- BALIUAG UNIVERSITY PHILIPPINES

LA VIO VOCATIONAL TRAINING – Riyadh, KSA