



# MUTUMBA MUSA

## CONTACT

DUBAI, UAE 00000

**Mobile:** +971502358867

MUTUMBAMUSA569@GMAIL.COM

## EDUCATION

November 2017

High School Diploma

**HANA INTERNATIONAL SCHOOL,**  
UGANDA KAMPALA

## PROFESSIONAL SUMMARY

Housekeeper focused on providing exceptional service to commercial tenants. Reliable, responsible and driven to be integral team member. Consistently punctual in arrival and stays until all tasks are complete. Manages supply inventory and task list efficiently.

## SKILLS

- Self-Checkout Assistance
- Upselling Techniques
- Verbal and Written Communication
- Product Recommendations
- Store Policies and Procedures
- Upselling Strategies
- Microsoft Office
- Cash Handling

## WORK HISTORY

January 2021- Dec 2021

**SALES ASSOCIATE, KATUMWA SPORTS CENTER, KAMPALA, UGANDA**

- Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.
- Provided positive first impressions to welcome existing, new and potential customers.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions regarding sizing, accessories and proper care for merchandise.
- Engaged with customers to effectively build rapport and lasting relationships.

December 2017 - December 2020

**SALES ASSOCIATE, BANANA REPUBLIC, KAMPALA, UGANDA**

- Greeted customers, helped locate merchandise and suggested suitable options.
- Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.
- Balanced and organized cash register by handling cash, counting change and storing coupons.
- Achieved sales goals and service targets by cultivating and securing new customer relationships.
- Alerted customers to upcoming sales events and promotions.