

Hannah Mae Abendaño Cuarez



 Ajman, United Arab Emirates

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SKILLS

- ❖ Experience in a variety of foods and beverages, including both hot and cold options, as well as expertise in creating coffee latte art.
- ❖ Operating and calibrating coffee machine.
- ❖ Operating Point of Sale Systems and cash handling.
- ❖ Adaptable, collaborative team player
- ❖ Passion to make to every customer's day.
- ❖ Excellent communication and interpersonal skills for working with colleagues
- ❖ Ability to work independently and manage multiple tasks simultaneously.
- ❖ Organizational & planning skills and proven experience in customer service excellence.
- ❖ Ability to work with or without supervision.

EDUCATION

Secondary / High School

Claver National High School

Surigao Del Norte, Philippines

Year Graduated - 2004

PERSONAL DATA

Nationality: Filipino

Gender: Female

Language: English & Filipino

To be able to find a job that may suit my qualification as well to improve and develop my knowledge and skills. And to contribute an achieving the company's goal and to be part of the company growth and success through ability, loyal, honesty, and fullest potential.

WORK EXPERIENCE

C-Store Attendant/Barista – 2013 to July 5, 2024 ADNOC (Abu Dhabi National Oil Company) - UAE

- ❖ Maintain machines like coffee and microwave in fast food area; ensure cleanliness and refilling
- ❖ Serving foods and beverages, including both hot and cold options, as well as creating coffee latte art.
- ❖ Accurately register and process payments for all foods and drinks
- ❖ Welcome customers, assist with inquiries, provide advice, and locate items
- ❖ Coordinate timely restocking of displayed items, refrigerated, and chilled products
- ❖ Balance cash register, generate sales reports, and process credit and debit sales
- ❖ Accept payments, verify prices and quantities, and provide receipt

Sales Clerk – 2010 to 2013

World Class Concept Corporation – Philippines

- ❖ Attend product training,
- ❖ Understand company's products, monitor inventory, market new products,
- ❖ Merchandise for sale, exceed sales projections, advise customers,
- ❖ Assist at point-of-sale, locate products, call stores for items,
- ❖ Suggest new items to customers.

Sales Clerk – 2007 to 2008

Homeworld Shopping Center – Philippines

- ❖ Greeting customers as they enter the store
- ❖ Suggesting new items to customers based on their selections.
- ❖ Entering sales data and customer data into the company database
- ❖ Keeping records of special orders, monitoring the merchandise and notifying a superior when items need to be restocked.
- ❖ Arranging items such as special sale items to engage customers