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## MURTAZA SHABBIR MODI

### SUMMARY

Partnered with business leaders to develop action plans and solutions to support short-term and long-term goals.

Participated in the design efforts for in-house applicant tracking system and procedures; facilitated implementation by training management and administrators; advised how system best fit with procedures and departmental protocols in practice.

Conducted work climate assessments to identify issues and proposed action plans as appropriate.

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Recommended changes to departmental structure based on assessment and analysis.

### OBJECTIVE

Advised management and employees on university policies/procedures, and federal/state regulations.

Highly focused and meticulous Accountant with an excellent employment record of accuracy and client satisfaction. Exceptionally discreet and ethical financial manager across a variety of banks and businesses. Able to work well independently or as part of a financial management team.

A competent, technical-minded individual seeking a position as an ERP & HR Consultant in a conducive environment. Offers exceptional computer skills - expertise in configuring, managing, maintaining, and troubleshooting corporate computer networks and backup systems to ensure complete and trouble-free networks and information flow.

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### SKILLS & ABILITIES

- Sage Certified Consultant
- Growth Strategy Initiatives,
- Project/Program Management,
- Human Resources Management,
- Workforce Transformation,
- Budgeting - Financial Reporting,
- Compensation and Benefits,
- Operations Management,
- Management Development,
- Talent Management - Recruiting, Marketing and Development,
- Turnaround Leadership,
- Business Analysis - Auditing,
- Administration/Support Services,
- Progressive Management Practices,
- Community/Public Relations,

- Strategic Partnership Development,
- Senior Level Management and Leadership,
- Urban/Multicultural Programs,
- Statistical Process Control,
- Continual Improvement Processes,
- Benchmarking,
- Activity Based Costing.
- Consultant of ERP & HR (training, troubleshooting, maintenance etc.)
- Inventory Management, General ledger, Fixed Asset Management, Banking Module of ERP systems Sage 300.
- Financial Reconciliation.
- Accounts Payable & Receivables
- General Ledger Accounting
- Financial Reporting
- Project & Job Costing.
- Human Resources Information Software
- Performance Management
- Project Management
- Communication
- Customer Handling
- Employee relations
- Teamwork and collaboration
- Microsoft Office
- Recruiting
- Web-Development & Software Development with HTML 5, JAVA SCRIPT, JAVA & C-Programming.
- Database Administration via SQL Server.
- Crystal & Business Intelligence Reporting
- Professional in Data compiling, making invoices, quotations, spreadsheets etc. through Microsoft Office.
- Installation & Configuration of:
  - SQL Server 2012
  - Installation & Configuration of Windows Server 2003.
  - Installation & Configuration of Windows Server 2008.
  - Installation & Configuration of ISA Server.
  - Installation & Configuration of Windows 10.
  - Installation & Configuration of Windows 7.
- Hardware Trouble Shooting.

- Network Trouble Shooting.
  - Preparation & Configuration of Network.
  - Configuration of LAN.
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## EXPERIENCE

### **Mark Cables FZE, Dubai**

#### **Designation: Information Technology Manager**

January 21,2020 till update

- Analyze department needs, identify vulnerabilities, and boost productivity, efficiency, and accuracy to inform business decisions.
- Ensure network components meet needs and work together seamlessly, using the full range of capabilities, and stay informed about new features and competitive solutions.
- Continuously analyze current process, technologies, and vendors to identify areas of improvement.
- Prepare cost benefits analysis reports when upgrades are necessary, continuously analyzing vendors to ensure they offer the best possible service and value for company needs.
- Train employees on both software and hardware, troubleshoot, and provide technical support when needed.
- Develop and execute disaster procedures, and maintain data backups  
Lead large IT projects, including the design and deployment of new IT systems and services.
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure.
- Help define IT infrastructure strategy, architecture, and processes.
- Analyze business requirements by partnering with key stakeholders across the organization to develop solutions for IT needs.
- Assess vendors and develop test strategies for new hardware and software  
Troubleshoot hardware and software issues related to internal IT.

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**Rockford Computer LLC, Dubai**

**Designation: Senior HR Consultant**

September, 2018 till January, 2021

- Analyse complex client requirements for payroll, ACA, and human resource policies and procedures through client engagement.
- Provides in-depth guidance through consultative services, using advanced functional knowledge and product expertise such as employee benefits, enhanced human resource solutions, compensation, and performance. Recruitment, time and attendance management.
- Documented all designs and associated functional requirements.
- Provided support to all HR activities especially payroll processes.
- Collaborated with clients in preparation of migrating to HCM platforms while ensuring data is not compromised, educate, and train client on new system functionality.
- Processing monthly payroll
- Configuration of Web ESS
- Managed the full project lifecycle from initiation to closing.
- Accomplished project objectives within the constraints of scope, schedules, cost, and quality
- System and application implementation and integration.
- Prepared detailed project plans and schedules.
- Prepared, managed and reported on overall project schedule to appropriate managerial levels.
- Tracked and reported the status of project activities, milestones and project deliverables.
- Managed and monitored day-to-day activities and provide direction to project team members.
- Developed and maintained a productive working relationship with all appropriate business stakeholders, resources and third-party service providers/vendors that are integral to the project delivery.
- Maintained and monitor project plans/schedules to reflect delays, issues, and changes in scope.
- Communicated project status reports to the organization.
- Demonstrate leadership to define requirements for project risk.
- Strong organizational, presentation, and customer service skills.

- Help with new hire processing and make sure all necessary paperwork is completed in a timely basis.
- Provide assistance in the recruitment process for vacant positions to include job ad placement, interview scheduling, applicant correspondence and reference checks. ☑ Processing monthly payroll.

**Rockford Computer LLC, Dubai**

**Designation: Senior ERP Consultant**

January 15, 2018 till January 20, 2021

- Mastery in SAGE 300 ERP & Sage 300 People HR Software
- Go towards software development
- Independent handling of projects
- Client to Client Data collection:
- Configuration of ERP Software as per client
- Data uploading
- Training of ERP
- Financial Reconciliation
- Networking
- Configuration and implementation of Account Modules:
  - Accounts Receivables
  - Payables
  - General Ledger
  - Inventory
  - Project and Job Costing
  - Manufacturing
  - US Payroll
  - Gulf Utilities
  - Purchase & Sales
  - CRM: HR Modules
- Facilitate the Accounts Administrator of the company for:
  - Managing obligations to suppliers, customers and third-party vendors
  - Processing bank deposits
  - Reconciling financial statements
  - Preparing, sending and storing invoices
  - Contacting clients and sending reminders to ensure timely payments
  - Submitting tax forms
  - Identifying and addressing discrepancies
  - Reporting on the status of accounts payable and receivable
  - Updating internal accounting databases and spreadsheets

## **Rockford Computer LLC, Dubai**

### **Designation: System Administrator**

January 15, 2018 till January 20, 2021

- Installation and Configuration HP, DELL and IBM Servers and Windows Server 2008, 2012, 2016 and 2019.
- Installation and configuration of Active Directory, Primary Domain Server, Member server, administrate
- Windows, 2008, 2012 R2 Server, Configure Active directory, DNS, DHCP and RIS, Raid server, WAN, Configure Router, Wireless Router, Switch, Administrate Backup servers.
- Configuring Network in Wired or Wireless.
- Installing and troubleshooting of various hardware devices like Desktop, Laptop, printers and scanners.
- Installation and Configuration of Sage 50 Accounting (US, UK, ME versions), Quick Books, Tally and POS accounting software's
- Backup configuration Windows Backup , Qnap , One drive
- Adept in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
- Skilled in Administration & Support on Windows Technology, Hardware & Networking, Exchange Server, designing & administrating large customer networks including Router, Switches, Firewall, etc.
- Gained proficiency in administration of Windows, Multiple Server Software, Network Security and upgrades with best fault tolerance to avoid network and service downtimes.
- Possesses abilities in leading dedicated teams for running successful process operations and experience of developing procedures and service standards for business excellence; acting as an escalation gate to resolve critical issues of the team members.
- A team player with distinguished abilities in motivating team members to maintain deliverables as per SLAs. Team-based management style and excellent interpersonal & communication skills.

## **SAMS GENERAL TRADING LLC**

January 2016 – Dec 2017 (Dubai – UAE)

Designation: Accountant & ERP Analyst

- Senior Accountant & ERP System Analyst.
- Facilitate the Accounts Administrator of the company for:
  - Managing obligations to suppliers, customers and third-party vendors
  - Processing bank deposits
  - Reconciling financial statements
  - Preparing, sending and storing invoices
  - Contacting clients and sending reminders to ensure timely payments
  - Submitting tax forms
  - Identifying and addressing discrepancies
  - Reporting on the status of accounts payable and receivable

- Updating internal accounting databases and spreadsheets
- Working as ERP System Manager for Implementation & Working on Reports of Sales, Procurement & H.R
- Networking
- Hardware Software Troubleshooting
- Database Control
- Managing Receiving & Outgoing of Shipments.
- Entry & Stock of New Products in The System.
- Hands on Experience of Reporting & Database Administration on SAGE 300
- Designing of the website & its application
- E-Commerce & Content Writing
- Administration of Account Modules

### **DAWOODI BOHRA ORGANIZATION**

Since 2006 – 2016 (Karachi – Pakistan)

- Working as Database Administrator
- Graphic Designing
- Report Making
- Portfolio Compilation
- Photography & Event Coverage
- Event Management
- Operated Software of Bar Code and QR Code Scanning
- PDS Scanning
- Networking
- Teaching Basics of Computer, Graphic Designing [Level 3-Professionals]

### **H.M DEVELOPERS**

2012- 2015

- Content writer & web contents.
- Search Engine Optimization (SEO)
- Blog writing

### **INTERTEX ENGINEERING SERVICES**

2008 – 2016 (Karachi – Pakistan)

- Database Administrator: Compiling and making of quotations, invoices and all documents concerned.
- Marketing: Purchase and sale of all mechanical, and pipe fittings.
- Managing emails and organizing meetings with the concerned stakeholders.
- Manufacture of custom made mechanical and electrical goods.

## EDUCATION

### **UNIVERSITY OF KARACHI – BSC COMPUTERS**

2012 – 2016

Web Development, Database Engineering, Software Engineering & Networking

### **APTECH COMPUTER EDUCATION – ADVANCED CERTIFICATE**

2015 – 2016

Web Development, Database Engineering, Software Engineering & Networking

### **DMS Technical Institute – Advanced Certification of City & Guilds - UK**

2013 – 2014

Accounting & Financial Procedures.

### **D.J SCIENCE COLLEGE – B.SC**

2012 – 2014

Physics, Chemistry, Biology

### **BAHRIA COLLEGE – INTERMEDIATE EDUCATION**

2010 – 2012

Physics, Chemistry, Biology

### **ST. PAULS ENGLISH HIGH SCHOOL – MATRICULATION**

1999 – 2010

Physics, Chemistry, Biology

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## COMMUNICATION

### **Training of Professionals – Year 2015**

Conducted a campaign to train professionals on business database software and to spread awareness about cyber-crimes.

### **Computer Training Program – Year 2012**

Conducted a computer training program for women working in their homes.

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## LEADERSHIP

### **Event Management – Year 2015**

Arranged a seminar with the scholars of Dawoodi Bohra Community.

### **Accommodation Panel – Year 2015**

Worked with the accommodation panel for the Visitors attending Religious occasion with His Holiness Syedna Mufaddal Saifuddin T.U.S.

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## REFERENCES

Will be provided on request.

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