



ABHIJITH VISHNU P

Nationality: Indian **Date of birth:** 30/05/1994 **Gender:** Male

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ABOUT ME

Throughout my career, I have contributed to impacting business outcomes through effective organization, prioritization, and execution of key projects. My skills and qualifications are an ideal match to the IT Support Engineer requirements and will bring immediate value to a goals.

WORK EXPERIENCE

System Engineer

NETACCESS INDIA LTD [08/03/2022 - 22/12/2023]

City: Chennai

Country: India

- Installation and maintenance of ADS for windows 2008, 2012, 2016 server and creating Users and Groups.
- Installation of Server and Desktop initial configuration.
- Installing, configuring, testing and maintaining operating systems and application software,
- Configuring and maintenance of DHCP Servers & IP Reservation for users
- Installation and maintenance of Trendmicro protection
- CCTV Monitoring & Troubleshooting
- Worked with CRM ticketing tool.
- Responsible to close Incident and service requests with in TAT.
- Providing support in person, over the phone, Email, or via remote tools, VNC, Anydesk, Team viewer.
- Monitoring and Managing servers remotely using RDP.
- Adding and maintaining Client Systems with Domain.
- Troubleshooting Network & connectivity issues over LAN and WIFI.
- Configuration and monitoring of Network Switches, Firewall, Storages, WI-FI Access points,
- Installing, configuring & troubleshooting with Microsoft Outlook & O365 Applications.
- Configure and maintain audio and video conferencing equipments,
- Set up and schedule Zoom and Microsoft Teams meetings for internal and external participants.
- Handling MPLS /ILL maintenance, however, coordinate with the Team
- Installation, Troubleshooting and maintenance of network Printers & Scanners.
- Ensuring the highest levels of systems and infrastructure availability and also raise IT related PR as per the requirements.
- Worked with ERP tools.
- Coordinate with various teams for Hardware issues.

Cable Technician

SPARK LLC [20/09/2021 - 30/12/2021]

City: Abudhabi

Country: United Arab Emirates

- Cable testing and connection
- Connectivity checkup
- Maintenance of communication devices
- Cable laying

System Engineer

PRECISION INFOMATICS [30/05/2018 - 10/03/2021]

City: Chennai

Country: India

- Installation and maintenance of ADS for windows 2008, 2012, 2016 server and creating Users and Groups.
- Configuring and maintenance of DHCP Servers.
- Installation and maintenance of Symantec Protection Manager.
- Adding and maintaining Client Systems with Domain.
- Installing, configuring & troubleshooting with Microsoft Outlook (Exchange and Internet).
- Handling MPLS /ILL maintenance, however, coordinate with the Team
- Installation, Troubleshooting and maintenance of printers.

Desktop Support Engineer

MAKSYS TECHNOLOGIES [04/01/2017 - 15/02/2018]

City: Kochi

Country: India

- Identifying hardware and software solutions.
- Troubleshooting technical issues.
- Diagnosing and repairing faults.
- Resolving network issues.
- Installing and configuring hardware and software.
- CCTV Configuration and connectivity issue
- Network printer hardware and troubleshooting
- Server Basic configurations
- LAN Crimping

EDUCATION AND TRAINING

Higher Secondary

Government of Kerala [2009 - 2011]

B.Tech INFORMATION TECHNOLOGY

ANNA UNIVERSITY [2011 - 2015]

CCNA

IPSR [07/2015 - 10/2015]

Microsoft Azure

Networks [07/2023 - 08/2023]

DIGITAL SKILLS

Windows server / Office 365 / Active directory / WAN & LAN Networking / Computer Hardware / Windows Troubleshooting / Networking / DHCP / VPN / Wireless Networking / CCTV / Crimping / Switching / EPBX Maintenance / Network Printers & Scanner / Network Storage Management / Various internal applications and Ticketing system / Assets Management / Microsoft Azure

LANGUAGE SKILLS

Languages Known: **English, Malayalam, Hindi & Tamil**

I hereby declare that the above-furnished details are true to the best of my knowledge

Dubai, UAE