



ABOUT ME

Ambitious determined and self-motivated engineer with over 12 Years' experience in Hardware ,Networks and Telecommunication Networks .Expertise in installation, operation, fault diagnoses and rectification of a wide range of telecommunications & Network Equipment. Installing configuration maintenance and commissioning security software on wide range of windows machines. Good in people handling ,Skilled in reaching Team objectives and Team goals, working under pressure to meet deadlines and customer satisfaction also adapts well to working in a wide variety of environments and roles either alone or as a team member, At changing and challenging 24x7 environment home or abroad.

WEBSITES & SOCIAL LINKS

LinkedIn:
<https://www.linkedin.com/in/muhAmmad-latif-08610aa6/>

LANGUAGES

ENGLISH URDU

REFERENCE

IRFAN AHMAD RANA
SHER MUHAMMAD
Company: ETISALAT
T: +971565364814

LICENSE

Having valid UAE driving license

HOBBIES

Reading Books and Physical Exercise

Personal Information

Date of birth: August 5th, 1983
Place of birth: Karachi (City)
Marital status: Married
Nationality : Pakistani

MUHAMMAD LATIF

NETWORK SUPPPORT ENGINEER

Hor-Al -Anz Street, Dubai, 80080, United Arab Emirates

+971568586671

abdullaif083@gmail.com

WORK EXPERIENCE

ETISALAT
TELECOMMUNICATION
DUBAI
Jun 2015 - Present

NETWORK SUPPPORT ENGINEER

Supporting field technician and customer in resolving open Tickets/ service order tickets for Network and service released issues by using advanced GPON network management system.

- Hands on experience on Huawei I Manager, ZHONE NETHORIZON 2000 , Alcatel-Lucent AMS for GPON network and
- Hands on experience on Huawei I Manager 2000-DMS data Comm. Network Management System for Legacy network.
- Hands on experience Soap UI 4.5.1), applications for IMS ,VNGN (Soft switch and VIMS
- Experienced in installing configuration maintenance and commissioning of WIMAX AXX CEELRA Broadband wireless Base Station / Access Points within the given KPIs in order to support in maintaining the consistent, reliable and efficient performance of ETISALAT services.
- Provide back office support to field operation teams in provisioning and restoration of services to Etisalat Customers.
- Attending and resolving PABX, RGW & IAD customer complaints related to voice / data issues remotely.
- Configuring Switches/Routers /IAD/RGW & PABX on switches.
- Configuring Pay Phones, WIMAX. Voice with SPM and without SPM facilities
- Configuring the parameters of GPON ONT's
- Provisioning and Cessation of DEL, IPTV and HSI on different ETISALAT devices.
- Enabling add-on services for both Legacy and GPON customers.
- Carrying out migration from legacy to GPON using switches (FETEX , Ericsson, Alcatel, Siemens)
- Creating DEL and adding Hypo for PABX customers, enabling different services such as call forwarding barring, Providing CCB, TOS and reconnection cases.

DU
TELECOMMUNICATION
Dubai
Mar 2013 - Apr 2015

NETWORK SUPPORT ENGINEER

Configuration of IP TV, Internet & Voice Service

- Excellent Troubleshooting skills of telecom network issue.
- Auditing of all service Work Order on daily basis.
- Supporting field technician in resolving open Tickets/ service order tickets for Network and service released issues by Using advanced GPON network management system.
- Activation of Access seeker and Access Provider (FNL /Bit stream) Project.
- Excellent skills of configuration and troubleshooting on following Telecom technologies in du telecom MSAN Technology, GPON Technology (Ericson), GPON Huawei, GPON Huawei, Packet Front, Huawei S33k and Cisco switch Me 34, GPON Alcatel ,Cisco ASR , Cisco Giga Ethernet Switches, Nortel for access different switch for configuration , OBI for configuration IPTV packages IPTV.(In field Installation of CPE MSAN,XAVI,I3 Micro ,GPON ,TELLIGEN ,Pirelli and Motorola Device, at customer premises
- Wireless Router activation .installation Telecom MDF , IDF Patch panel and cable termination survey of Telephone rooms checking patching of wires on switches and patch panel in MDF, IDF and ODF

QUAID-E-AZAM
RANGERS PUBLIC
SCHOOL & COLLEDGE
KARACHI
PAKISTAN Jul 2010
- May 2012

SYSTEM & NETWORK ADMINISTRATOR

Design & deploy all Network of QRPS &C.

- Installation of Local and wide area Network
- Hardware Problem diagnosing and assembling of different Hardware Parts of computers and laptops.
- Group Polices implementation.
- Maintenance of Switches and router.
- Wireless Network implementation.
- Sharing of Printers among different departments of RPS & C.
- Web Server implementation.
- Backup of important Data.
- Blocking of unnecessary website.
- Installation of different Software and Operating System
- Sharing of files.
- Using MS Office (MS Word, Excel, Power Point and MS Access for Making Documentation.
- Purchasing of Computer and Networking Accessories for QRPS &C.
- Upgrades and anti-virus definitions

INTERNATIONAL ISLAMIC
RELIEF ORGANIZATION
OF SAUDI ARABIA
KARACHI, PAKISTAN
Jul 2007 - Dec 2009

IT instructor

IT instructor responsibilities in school system LAB RESPONSIBILITIES

- Hardware Problem diagnosing and assembling of different Hardware Parts.
- Installation of different Software, Operating System and Hardware device.
- Using MS Office (MS Word, Excel, Power Point and Access) for Making Documentation.
- Network troubleshooting

EDUCATION

FEDERAL URDU
UNIVERSITY OF
ARTS SCIENCE
& TECHNOLOGY
KARACHI, PAKISTAN
2007

Bachelor of Science

BS (COMPUTER SCIENCE)

GOVT. URDU SCIENCE
COLLEGE KARACHI,
PAKISTAN
2003

High school diploma

PRE-ENGINEERING



CERTIFICATES

- i) HCIP (R&S) ii) HCIA (R&S) iii) CCNA(R&S) iv) CCNA (Sec) v) PCNSA
vi) NSE1&NSE2 vii) JNCIA-Jouns viii) JNCIA-Cloud ix) Aviatix Multicloud
x) JNCIA-Sec xi) JNCDA xii) CyberArk xiii) PMEC

SKILLS

