

Dhiaeddine Bourezg



'Don't aspire to make a living , Aspire to make a difference

About me

'It is not enough to plan, to implement and to follow up'

A motivated, adaptable and responsible professional looking for a challenging job opportunity, one that will make best use of my existing skills and also further my personal development.

Training & Degrees

2013
BAC Option Math

2013-2014
Math
University IBN KHALDOUN OF
Tiaret

2017
English Teaching certificate
(PGCE)

2014/2016
Science Technology
University Ibn Khaldoun Of
Tiaret

Professional Experience

-Call Center Agent | subject material expert

Cupola Group MEA – Government account -- September 2018

-Handling differenet transactions (vehicle renewal , driving license renewal
NOC certificates ,,,,,,

- Responding to multiple quaries (Nol product , public transport, parking,,,,,

-Installing and troubleshooting applications (Avaya AAAD, Avaya one-x, CRM,,,

- Translate documents Arabic to English and vice versa, intrepreting French calls
to English.

Metro Language School | September 2017- May 2018

- Middle School Britishsystem

-Analyze and reviewing studentsperformance

-Provided courses and implemented strategies for student improvement

4YOU2 Change School (Brazil /Sao Paulo |February- June 2017-

General English

-U.S American School

-Teach English classes of all ages and levels, correct homework assignments and tests

-Participate in furthering the social objective of school with cooperative relations, attend
meetings .

DEKINSAN| Head of the sales department JUN2016-JAN2017

-Responsible of bring the suppliers negotiate the price

-warehouse control

-Translation on the construction site

Accomplishment

- Bravo champion
- Best performance of the month
- Best quality score of the month
- English teaching certificate (PGCE)

Skills

- Great communication and interpersonal skills .
- Multitask and able to work under pressure .
- Self motivation, always looking for new .
- Strong computer skills (MS office tools: word ,excel, Powerpoint , outlook,)
- CRM soft proficiency
- great soft skill

Languages

Arabic	██████████	Spanish	████
English	██████████	Turkish	████
French	██████████	Portuguese	████

Objectives

Gain experience, get improved personally and professionally and developing new skills , have much more knowledge about different fields area and domain , always looking for a new challenges and high accomplishment , one that will make best use of my existing skills and also further my personal development.