



CURRICULUM VITAE

Muhammed Shamzeer

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OBJECTIVE

To achieve a challenging position and utilize my skills and talents for the up gradation of the organization on par with updated standards.

PERSONAL SUMMARY

I describe myself as the one with good communication skills, a good listener and a sharp observer, as the one who is able to tackle any situations with Patience and intelligence, and a friendly person who is able to coordinate well along with the team members.

ACADEMIC & PROFESSIONAL QUALIFICATION

- MBA - Human Resources Management with Pondicherry University
- BBA (Bachelor of Business Administration) with Bharathiyar University.
- Higher Secondary in Science (Medical Laboratory Technician in Vocational Higher Secondary) at Chirakkara GVHSE Thalassery, Kerala, India.
- Secondary Education (SSLC) at St. Joseph High School Thalassery, Kerala, India

PROFESSIONAL PROFILE

- Worked as a Guest Experience Ambassador at Dubai International Airports (December 2020-December 2021)
- Worked under G4S Group as a Customer Service Agent for FLY DUBAI - Dubai International Airports (February 2017 – December 2020)
- Worked with G4S Group as a Customer Service Professional for Dubai International Airports (September 2016- September 2017)
- Worked with Majid Al Futtaim Group as a Sales Executive for IT Department - Carrefour Hyper Market, Dubai (March 2015- May 2016)
- Worked as Medical Laboratory Assistant at City Medical Laboratory – Kerala, India

HONORS AND AWARDS

- Appreciation from Dubai Airports for excellent customer service and hard work.
- Appreciation from Fly Dubai Airline for excellent customer service.
- High field level 2 certified awarded in fire safety training.

- CPR aid and first aid certification by National Health Care Provider Solutions (NHCPS).

LANGUAGE KNOWN

- Can speak : English, Hindi, Arabic (work elementary), Urdu, and Malayalam
- Can read : English, Malayalam, Urdu, Arabic and Hindi
- Can write : English, Malayalam, Urdu, Arabic and Hindi

COMPUTER KNOWLEDGE

- Basic knowledge of DMACS System.
- MS Office programs (Word, Excel, PowerPoint)
- Web and Social Skills
- Knowledge of Internet access & Email operations

HOBBIES AND INTEREST

- Cricket
- Traveling
- Listening to music
- Browsing & E-Reading

PERSONAL DOSSIER

Name	: Muhammed Shamzeer. P
Father's name	: Illias. K.V
Gender	: Male
Date of Birth	: 20-04-1993
Nationality	: Indian
Religion	: Muslim
Marital Status	: Married
Passport Details	: U 0592029
Date of Expiry	: 17/02/2030
Visa Status	: Own visa (NOC Available)
Driving license	: Holding valid Indian driving license (light vehicle) issued on July 2011

DECLARATION: -

I hereby declare that the above written particulars are true and correct to the best of my knowledge and belief.

Muhammed Shamzeer P
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