

## CONTACT



**SHILPA GOPALAN**  
@ shilpaammu218gopalan@gmail.com  
+971 523762675  
Dubai, UAE

## OBJECTIVE

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Ambitious professional bringing one and half months experience in banking sector. Maintaining confidence, professionalism, a naturally analytical and the desire to constantly build on current academic success.

## EXPERIENCE

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22/02/2021 -  
03/04/2021

### **Kasaragod Service Co-operative Bank Limited, Kerala, India**

Finance Intern

Responsibilities:

Entering data and assisting with audits

Managing customer complaints and solving problems

Assisting in the promotion of the bank's services

Helping customer choose the right financial products

Taking notes during meeting

## EDUCATION

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2019-2021

### **Shree Devi Institute of Technology, Karnataka, India**

MBA Finance

7.69

2016-2019

### **Govinda Pai Memorial Government College Manjeshwer, Kerala, India**

Bcom

7.45

## SKILLS

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Ambitious and mindful

Effective collaborator

Customer centric leadership

People management

Results and performance driven

Cost control and reporting

Commercially driven mindset

Critical thinker and creative mindset

Growth oriented

Strong organisational skills

Keen eye to detail

Tally ERP 9

Microsoft Office Tools

Ability to build customer relationship

## PROJECTS

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**A Study on Deposit Schemes and Financial Statement Analysis at Kasaragod Service Co-operative Bank Limited**

Completed project on various deposit schemes and financial statements of the Bank.

**A Study on Customer Satisfaction Towards MILMA Milk in Kasaragod District**

Completed a study on customer satisfaction on MILMA Milk brand in Kasaragod district.

## ACHIEVEMENTS & AWARDS

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Building client relationship

## INTERESTS

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Camping

Learning new languages

## LANGUAGES

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English Korean Hindi Tamil Malayalam Kannada

## REFERENCE

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Available on request

## LINKEDIN

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<https://www.linkedin.com/in/shilpa-g-8649031ba>

## VISA STATUS

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Visa Type: Visit Visa

Expiry Date: 17/02/2022