



Ahmed Youssef

AbdelHamid

CONTACT

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SKILLS

- Sales skills techniques
- Self-motivated
- Well organized
- Attention to details
- Target driven
- Outstanding customer service
- Stress handler
- Strong decision maker
- Complex problem solver
- Creative thinking
- Perfect at accounting

SOFTWARE

- MS Office
- PowerPoint
- Outlook

Languages

- Arabic
- Speaking: Native
Reading: Native
Writing: Native

PROFESSIONAL SUMMARY

A sales executive that can manage the work fast with efficiency and effectiveness, can lead a group of people and work on teams, communicates well with others and has a multiple characteristics of a professional accountant too. has computer skills and can work under stress.

WORK HISTORY

Sales Executive from 03/2018 and still working
Trivision at the Dubai mall – Dubai, UAE

- -Greet and direct customers.
- -Provide accurate information (e.g. product features, pricing and after-sales services).
- -Answer customers' questions about specific products/service.
- -Conduct price and feature comparisons to facilitate purchasing.
- -Ensure racks are fully stocked.
- -Manage returns of merchandise.
- -Coordinate with the Retail sales Representatives team to provide excellent customer service (especially during peak times).
- -inform customers about discounts and special offers.
- -stay up-to-date with new products/services.

Sales Executive from 08/2016 to 12/2017
Fred Perry – Cairo, Egypt

- -Displaying items.
- -Serving customers.
- -Dealing with any queries or complaints.
- -Advising customers on their purchases.
- -Ordering, managing and taking out stock.
- -Helping with promotions.
- -Overseeing deliveries.

- English
- Speaking: Fluent
Reading: Fluent
Writing: Excellent

HOBBIES

- Gym
- Reading
- Internet
- Swimming
- Football

Courses

- PEACH.THREE
- QUICKBOOKS
- COMMERCIAL EXCEL

Receptionist from 07/2015 to 07/2016

Helnan Palestine Hotel- Alexandria, Egypt

- -Welcome and greet guests.
- -Answer and direct incoming calls.
- -Inform guests of hotel rates and services.
- -Make and confirm reservations for guests.
- -Ensure proper room allocation.
- -Register relevant guest information.
- -issue room keys and direct guests to their rooms.

Customer service

Vodafone- Alexandria, Egypt

from 07/2013 to 05/2015

- -I deal with customers.
- - I handle all customer problems.
- Good behavior with the angry customer.

EDUCATION

Bachelor of Commerce. 06/2015-2016

Alexandria University – Alexandria. Egypt

PERSONAL DETAILS

- -Date of Birth 7th, April 1993.
- -Passport no: A21567447
- Visa Status : Resident visa
- Grand : Male
- Nationality : Egyptian
- Notice Period : Join Immediately
- <http://linkedin.com/in/ahmed-youssef-bba684144>